



The Global Learning Services Provider
CONTENUTI | TECNOLOGIA | SERVIZI

Didattica integrata
e-Learning
Formazione continua
Corsi personalizzati

TITOLI E-LEARNING

primo trimestre 2003

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Codice	Titolo e contenuti	216	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

MASTER E CORSI DI LUNGA DURATA 2

M PO1	Master in Net Business Administration		LAN/WEB			600 h	Poliedra - Politecnico di Milano
M PO2	E-management		LAN/WEB			134 h	Poliedra - Politecnico di Milano

AMMINISTRAZIONE FINANZA E CONTROLLO 13

88-532-0052-9	Amministrazione: corso base		LAN/WEB			28 h	SDA Bocconi
88-532-0053-7	Finanza aziendale: corso base		LAN/WEB			28 h	SDA Bocconi
88-532-0068-5	Il processo di finanziamento		LAN/WEB			4 h	IRSES
88-532-0054-5	Pianificazione e controllo di gestione. Processo di pianificazione e controllo		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0055-3	Pianificazione e controllo di gestione. Il bilancio		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0056-1	Pianificazione e controllo di gestione. La misura del valore creato		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0057-x	Pianificazione e controllo di gestione. L'analisi dei costi		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0058-8	Pianificazione e controllo di gestione. La contabilità industriale		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0059-6	Pianificazione e controllo di gestione. Budget d'esercizio, costi standard, scostamenti		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0060-x	Pianificazione e controllo di gestione. La valutazione degli investimenti		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0061-8	Pianificazione e controllo di gestione. Metodi innovativi per il controllo dei processi		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0062-6	Pianificazione e controllo di gestione. Il business plan		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0151-7	Pianificazione e controllo di gestione - Curriculum		LAN/WEB			18 h	Poliedra - Politecnico di Milano

LOGISTICA 7

88-532-0144-4	Logistica. La gestione dei materiali		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0145-2	Logistica. I sistemi di produzione		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0146-0	Logistica. Il processo di vendita e distribuzione		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0147-9	Logistica. Il processo di pianificazione della produzione		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0150-9	Logistica. Il processo di acquisto		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0149-5	Logistica. Pensare per processi		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0148-7	Logistica - Curriculum		LAN/WEB			12 h	Poliedra - Politecnico di Milano

PERSONALE E ORGANIZZAZIONE 12

88-532-0000-6	Formazione in azienda e learning organization		LAN/WEB			3 h	Mafrau
88-532-0001-4	Introduzione al knowledge management	CD rom	LAN/WEB			6 h	Hochfeiler
88-532-0002-2	Knowledge Management: processi e strumenti		LAN/WEB			20 h	Hochfeiler
88-532-0067-7	Gestione e sviluppo risorse: corso base		LAN/WEB			28 h	SDA Bocconi
88-532-0045-6	La selezione del personale	CD rom	LAN/WEB			4 h	IBM
88-532-0046-4	Organizzazione aziendale. L'analisi (livello base)		LAN/WEB			6 h	Didacom
88-532-0047-2	Organizzazione aziendale. Le tendenze evolutive (livello avanzato)		LAN/WEB			4 h	Didacom
88-532-0048-0	Teoria e storia dell'organizzazione		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0049-9	Strutture organizzative e processi		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0050-2	Modelli organizzativi		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0051-0	Cultura organizzativa		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0122-3	Organizzazione - Curriculum		LAN/WEB			8 h	Poliedra - Politecnico di Milano

MARKETING E COMMERCIALE 14

88-532-0086-3	Il marketing strategico		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0087-1	L'analisi dell'ambiente e del mercato		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0091-x	Le strategie del marketing		LAN/WEB			2 h	Poliedra - Politecnico di Milano
88-532-0088-x	Il prodotto come elemento del marketing mix		LAN/WEB			2 h	Poliedra - Politecnico di Milano

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			CD/LOD	LAN/WEB			
88-532-0089-8	La distribuzione degli elementi del marketing mix			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0090-1	Le altre leve del marketing mix			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0129-0	Marketing - Curriculum			LAN/WEB		12 h	Poliedra - Politecnico di Milano
88-532-0123-1	Net Economy: quadro normativo e istituzionale. La società dell'informazione e la convergenza			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0124-X	Net Economy: quadro normativo e istituzionale. Nuovi strumenti giuridici per la Net Economy			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0125-8	Net Economy: quadro normativo e istituzionale. La liberalizzazione delle TLC			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0126-6	Net Economy: quadro normativo e istituzionale. Storia della normativa radio-tv			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0127-4	Net Economy: quadro normativo e istituzionale. La regolazione di Internet			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0237-8	Net Economy: quadro normativo e istituzionale. Gli aspetti fiscali del commercio elettronico			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0128-2	Net Economy: quadro normativo e istituzionale - Curriculum			LAN/WEB		12 h	Poliedra - Politecnico di Milano

COMUNICAZIONE AZIENDALE

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88-532-0130-4	Design e comunicazione. La comunicazione efficace			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0131-2	Design e comunicazione. I percorsi di analisi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0132-0	Design e comunicazione. La nuova dimensione delle imprese			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0143-6	Design e comunicazione. Elementi per il controllo semantico di interfaccia			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0142-8	Design e comunicazione. Elementi per la definizione dei linguaggi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0141-X	Design e comunicazione. Web Design: progettare servizi per il WWW			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0140-1	Design e comunicazione. Trattamento grafico dell'informazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0139-8	Design e comunicazione. Media e Multimedia			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0138-X	Design e comunicazione. Percezione cognizione dell'immagine			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0137-1	Design e comunicazione. Usabilità web e progettazione orientata all'utente			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0133-9	Design e comunicazione. Comunicazione audiovisiva e nuovi linguaggi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0136-3	Design e comunicazione. Progettazione per il web			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0134-7	Design e comunicazione. Modelli e teorie della comunicazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0135-5	Design e comunicazione - Curriculum			LAN/WEB		26 h	Poliedra - Politecnico di Milano

LEGALE

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88-532-0063-4	Genera giuridici: i pilastri del diritto commerciale			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0064-2	Il diritto societario e le società di capitali			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0065-0	Antitrust e regolazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0066-9	Privatizzazione e infrastrutture: la teoria dell'Essential Facility			LAN/WEB		2 h	Poliedra - Politecnico di Milano

GENERAL MANAGEMENT

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88-532-0069-3	La creazione di valore	CD rom				16 h	Nagima. Formazione per la direzione aziendale
88-532-0070-7	Net Economy: evoluzione storica. Verso la società dell'informazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0071-5	Net Economy: evoluzione storica. La storia dell'informatica			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0072-3	Net Economy: evoluzione storica. Tecnica, arte e percezione nella cinematografia			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0073-1	Net Economy: evoluzione storica. Onde digitali e convergenza			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0074-X	Net Economy: evoluzione storica. Multimedialità			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0075-8	Net Economy: evoluzione storica. Sistemi multimediali diffusivi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0076-6	Net Economy: evoluzione storica. Informatizzazione e digitalizzazione audiovisivi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0077-4	Net Economy: evoluzione storica. Processo di liberalizzazione delle TLC			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0078-2	Net Economy: evoluzione storica. Paradigmi, caratteristiche e scenario			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0079-0	Net Economy: evoluzione storica. Rischi e opportunità della società dell'informazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0233-5	Net Economy: evoluzione storica - Curriculum			LAN/WEB		20 h	Poliedra - Politecnico di Milano
88-532-0080-4	Decision support system. Modelli decisionali			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0081-2	Decision support system. Analisi a molti criteri			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0082-0	Decision support system. Condizioni di incertezza			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0152-5	Decision support system - Curriculum			LAN/WEB		6 h	Poliedra - Politecnico di Milano
88-532-0153-3	Aspetti basilari della Net Economy. Old Economy-New Economy			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0154-1	Aspetti basilari della Net Economy. Migrazione e ricomposizione della catena del valore			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0155-X	Aspetti basilari della Net Economy. Mercato italiano e internazionale dell'ICT			LAN/WEB		2 h	Poliedra - Politecnico di Milano

CORSI MANAGERIALI E TECNICI



Codice	Titolo e contenuti	216	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
88-532-0156-8	Aspetti basilari della Net Economy. Valutazione delle aziende nella Net Economy			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0157-6	Aspetti basilari della Net Economy - Curriculum			LAN/WEB		8 h	Poliedra - Politecnico di Milano
88-532-0242-4	Evoluzione delle imprese verso la Net Economy. Considerazione sui nuovi modelli di business.			LAN/WEB		8 h	Poliedra - Politecnico di Milano

CAPACITÀ COMPORTAMENTALI

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88-532-0029-4	Comunicazione persuasiva e stili di influenzamento			LAN/WEB		3 h	MAFRAU
88-532-0030-8	La comunicazione gestionale			LAN/WEB		3 h	MAFRAU
88-532-0031-6	Problem setting, problem solving, decision making	CD rom		LAN/WEB		3,5 h	DPI
88-532-0032-4	Strategie decisionali, creatività e innovazione	CD rom		LAN/WEB		7 h	DPI
88-532-0033-2	Self empowerment	CD rom		LAN/WEB		4 h	ISTUD
88-532-0034-0	Pianificare e programmare	CD rom		LAN/WEB		4 h	ISTUD
88-532-0044-8	Team working & Team Building	CD rom		LAN/WEB		4 h	ISTUD
88-532-0035-9	Empowerment & Employability	CD rom		LAN/WEB		10 h	ISTUD
88-532-0036-7	Leadership e motivazione dei collaboratori	CD rom				10 h	ISTUD
88-532-0037-5	Coaching e sviluppo dei collaboratori	CD rom		LAN/WEB		8 h	IBM
88-532-0038-3	La gestione del cambiamento	CD rom		LAN/WEB		4 h	IBM
88-532-0039-1	La gestione del tempo	CD rom		LAN/WEB		4 h	IBM
88-532-0040-5	La gestione per obiettivi	CD rom		LAN/WEB		4 h	IBM
88-532-0041-3	La delega	CD rom		LAN/WEB		4 h	IBM
88-532-0042-1	La negoziazione	CD rom		LAN/WEB		4 h	IBM
88-532-0043-x	La gestione dei gruppi di lavoro	CD rom		LAN/WEB		4 h	IBM
88-532-0159-2	Flessibilità e innovazione			LAN/WEB		4 h	GSO
88-532-0158-4	Assunzione dei rischi			LAN/WEB		4 h	ISTUD
88-532-0165-7	Scrivere con efficacia (2)			LAN/WEB		4 h	Dip. Sociologia e Comunicazione - La Sapienza

METODI E STRUMENTI

10

88-532-0083-9	Ricerca, organizzazione, analisi quantitativa dei dati e statistica di base			LAN/WEB		4 h	MAFRAU
88-532-0084-7	Selezione, lettura veloce e memorizzazione dei dati			LAN/WEB		3 h	MAFRAU
88-532-0085-5	Project Management	CD rom		LAN/WEB		10 h	ISTUD
88-532-0170-3	Project e Process Management. Introduzione al Project Management			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0171-1	Project e Process Management. Organizzazione dei progetti e gestione delle risorse			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0172-x	Project e Process Management. Le breakdown structures			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0173-8	Project e Process Management. Programmazione del tempo			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0174-6	Project e Process Management. Orientamento ai processi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0175-4	Project e Process Management. Controllo del progetto			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0176-2	Project e Process Management - Curriculum			LAN/WEB		12 h	Poliedra - Politecnico di Milano

SICUREZZA E AMBIENTE

2

88-532-0121-5	Manuale della sicurezza negli uffici			LAN/WEB		1,30 h	Enel Holding
88-532-0092-8	Sicurezza e trattamento dei dati			LAN/WEB		30'	Enel Holding

COMMUNICATION TECHNOLOGY- CORSI TECNICO SPECIALISTICI

75

88-532-0093-6	Introduzione ai sistemi di trasmissione numerica. Sistema di comunicazione e rappresentazione segnali			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0094-4	Introduzione ai sistemi di trasmissione numerica. Sistemi lineari, campionamento e quantizzazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0095-2	Introduzione ai sistemi di trasmissione numerica. Mezzi trasmissivi: introduzione e cavi elettrici			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0096-0	Intro sistemi trasmissione numerica. Analisi principali mezzi trasmissivi: onde irradiate e fibre ottiche			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0097-9	Intro sistemi trasmissione numerica. Sistemi di trasmissione analogica: modulazione di ampiezza			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0098-7	Introduzione ai sistemi di trasmissione numerica. La modulazione di frequenza			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0099-5	Introduzione ai sistemi di trasmissione numerica. Elementi di teoria dell'informazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0100-2	Introduzione ai sistemi di trasmissione numerica. Concetti di base			LAN/WEB		2 h	Poliedra - Politecnico di Milano

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88-532-0101-0	Introduzione ai sistemi di trasmissione numerica. Trasmissione numerica in banda base: PAM e PCM			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0102-9	Introduzione ai sistemi di trasmissione numerica. Codifica di linea			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0103-7	Introduzione ai sistemi di trasmissione numerica. Modulazione numerica in banda passante			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0104-5	Introduzione ai sistemi di trasmissione numerica. Modulazioni QAM e FSK e confronto generale			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0105-3	Introduzione ai sistemi di trasmissione numerica. Interferenza intersimbolica e concetti relativi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0106-1	Introduzione ai sistemi di trasmissione numerica. Codifica di canale			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0180-0	Introduzione ai sistemi di trasmissione numerica - Curriculum			LAN/WEB		28 h	Poliedra - Politecnico di Milano
88-532-0107-x	Architetture e sistemi operativi. Dal problema all' algoritmo			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0108-8	Architetture e sistemi operativi. Sistema di calcolo e codifica dell'informazione			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0109-6	Architetture e sistemi operativi. Il microprocessore			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0110-x	Architetture e sistemi operativi. La memoria e i bus			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0111-8	Architetture e sistemi operativi. Le periferiche			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0112-6	Architetture e sistemi operativi. La valutazione delle prestazioni			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0113-4	Architetture e sistemi operativi. Tecniche per aumentare le prestazioni			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0114-2	Architetture e sistemi operativi. Introduzione ai Sistemi Operativi			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0115-0	Architetture e sistemi operativi. La gestione della CPU			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0116-9	Architetture e sistemi operativi. La gestione della memoria			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0117-7	Architetture e sistemi operativi. Il file system			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0118-5	Architetture e sistemi operativi. Gestione dell'Input / Output			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0119-3	Architetture e sistemi operativi. Tecnologie software in azienda			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0120-7	Architetture e sistemi operativi. Le basi di dati e i sistemi transazionali			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0181-9	Architetture e sistemi operativi - Curriculum			LAN/WEB		28 h	Poliedra - Politecnico di Milano
88-532-0182-7	Architetture e protocolli di rete. Architetture e protocolli di rete			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0183-5	Architetture e protocolli di rete. Reti di comunicazione: da circuito a pacchetto			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0184-3	Architetture e protocolli di rete. "Pila" di protocolli, modello OSI e protocollo IP			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0185-1	Architetture e protocolli di rete. Reti locali (LAN) e cablaggio strutturato			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0186-x	Architetture e protocolli di rete. Introduzione al network design			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0187-8	Architetture e protocolli di rete. I protocolli delle reti geografiche (WAN)			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0188-6	Architetture e protocolli di rete. Protocolli Multicasting su IP e reti broadcasting			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0189-4	Architetture e protocolli di rete. Concetti di base di instradamento (routing)			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0190-8	Architetture e protocolli di rete. Classe e qualità del servizio			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0191-6	Architetture e protocolli di rete. Le reti IP multiservizio			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0201-7	Architetture e protocolli di rete. Classificazione delle reti e concetto di protocollo			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0192-4	Architetture e protocolli di rete - Curriculum			LAN/WEB		22 h	Poliedra - Politecnico di Milano
88-532-0200-9	Elaborazione dei segnali per i media. Natura delle informazioni acustiche			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0199-1	Elaborazione dei segnali per i media. Natura delle informazioni visive			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0198-3	Elaborazione dei segnali per i media. Acquisizione e trattamento delle immagini			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0197-5	Elaborazione dei segnali per i media. Acquisizione e trattamento delle informazioni audio			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0196-7	Elaborazione dei segnali per i media. Conversione da analogico a digitale			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0195-9	Elaborazione dei segnali per i media. Acquisizione, restituzione e registrazione video			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0194-0	Elaborazione dei segnali per i media. Analisi e trattamento delle informazioni video			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0193-2	Elaborazione dei segnali per i media. Codifica digitale dell'informazione audio			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0202-5	Elaborazione dei segnali per i media. Codifica digitale dell'informazione video			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0211-4	Elaborazione dei segnali per i media. Registrazione delle informazioni			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0208-4	Elaborazione dei segnali per i media. Compressione dei segnali digitali audio			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0207-6	Elaborazione dei segnali per i media. Codifica immagini 1			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0206-8	Elaborazione dei segnali per i media. Codifica di immagini (2)			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0209-2	Elaborazione dei segnali per i media. Codifica video (1)			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0210-6	Elaborazione dei segnali per i media. Codifica video (2)			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0205-x	Elaborazione dei segnali per i media. Watermarking			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0204-1	Elaborazione dei segnali per i media - Curriculum			LAN/WEB		32 h	Poliedra - Politecnico di Milano
88-532-0212-2	Tecnologie software e applicazioni web. HTML avanzato			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0213-0	Tecnologie software e applicazioni web. XML			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0214-9	Tecnologie software e applicazioni web. Sistema software: classificazione e generalità			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0215-7	Tecnologie software e applicazioni web. Internet e il WEB			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0217-3	Tecnologie software e applicazioni web. Database			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0216-5	Tecnologie software e applicazioni web. Architetture software e stili architettureali			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0218-1	Tecnologie software e applicazioni web. Tecnologie client-side e applicazioni web			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0219-x	Tecnologie software e applicazioni web. Tecnologie server side			LAN/WEB		2 h	Poliedra - Politecnico di Milano

CORSI MANAGERIALI E TECNICI



Codice	Titolo e contenuti	216	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
88-532-0220-3	Tecnologie software e applicazioni web. Casi di software applicativi per la multimedialità			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0221-1	Tecnologie software e applicazioni web. Il Middleware			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0222-x	Tecnologie software e applicazioni web. Progettazione di applicazioni web			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0223-8	Tecnologie software e applicazioni web. Applicazioni web: il processo di sviluppo			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0224-6	Tecnologie software e applicazioni web. La sicurezza e pagamenti su Internet			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0225-4	Tecnologie software e applicazioni web. Web e ambienti wireless			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0226-2	Tecnologie software e applicazioni web. Portali Internet			LAN/WEB		2 h	Poliedra - Politecnico di Milano
88-532-0227-0	Tecnologie software e applicazioni web - Curriculum			LAN/WEB		30 h	Poliedra - Politecnico di Milano

ENERGIA - CORSI TECNICO SPECIALISTICI

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88-532-0003-0	L'esercizio della rete		CD rom	LAN/WEB		10 h	Enel Distribuzione
88-532-0004-9	Guida per i lavori MT/BT in appalto		CD rom	LAN/WEB		6 h	Enel Distribuzione
88-532-0005-7	La pianificazione della rete elettrica MT			LAN/WEB		3 h	Enel Distribuzione
88-532-0005-8	La messa in sicurezza degli impianti			LAN/WEB		3 h	Enel Distribuzione
88-532-0235-1	La struttura degli impianti elettrici		CD rom			5 h	Sfera
88-532-0005-9	Le reti di interconnessione europee		CD rom			4 h	GRTN
88-532-0008-1	Chimica Generale 1 e 2		CD rom			8 h	Enel Produzione - ADS
88-532-0009-x	Trasformazioni reversibili ed irreversibili. Trasformazioni Termodinamiche		CD rom			8 h	Enel Produzione - ADS
88-532-0010-3	Calorimetria e trasmissione del calore		CD rom			4 h	Enel Produzione - ADS
88-532-0011-1	Cicli termodinamici		CD rom			4 h	Enel Produzione - ADS
88-532-0018-9	Deminerizzazione delle acque		CD rom			4 h	Enel Produzione - ADS
88-532-0013-8	Diagramma di Mollier		CD rom			4 h	Enel Produzione - ADS
88-532-0014-6	Funzionamento dell'alternatore		CD rom			4 h	Enel Produzione - ADS
88-532-0015-4	Idraulica		CD rom			4 h	Enel Produzione - ADS
88-532-0016-2	Le leggi dei gas		CD rom			4 h	Enel Produzione - ADS
88-532-0017-0	Macchine termodinamiche		CD rom			4 h	Enel Produzione - ADS
88-532-0018-9	Pretrattamento delle acque		CD rom			4 h	Enel Produzione - ADS
88-532-0019-7	Sistemi ausiliari del turboalternatore		CD rom			4 h	Enel Produzione - ADS
88-532-0020-0	Sistemi di eccitazione dei turboalternatori		CD rom			4 h	Enel Produzione - ADS
88-532-0021-9	Struttura del turboalternatore		CD rom			4 h	Enel Produzione - ADS
88-532-0022-7	Unità di misura meccaniche e termiche		CD rom			4 h	Terna
88-532-0024-3	Teleoperazioni 1+2+3		CD rom			42 h	Terna
88-532-0025-1	Automatismi 1+2+3		CD rom			18 h	Terna
88-532-0229-7	Elettrotecnica 1 - Elettrostatica e correnti continue		CD rom			4 h	Enel Produzione - ADS
88-532-0230-0	Elettrotecnica 2 - Elettromagnetismo		CD rom			4 h	Enel Produzione - ADS
88-532-0231-9	Elettrotecnica 3 - Correnti alternate		CD rom			4 h	Enel Produzione - ADS
88-532-0232-7	Impianti idroelettrici		CD rom			4 h	Enel Produzione - ADS

Codice	Titolo e contenuti	63	mod. erogazione		Durata
			CD/LOD	LAN/WEB	

INGLESE - GENERAL 25

Codice	Titolo e contenuti	63	mod. erogazione	Durata
			CD/LOD LAN/WEB	
Etown	Pre-beginner		LAN/WEB	14.30 h
Etown	Beginner - a		LAN/WEB	14.30 h
Etown	Beginner - b		LAN/WEB	14.30 h
Etown	Beginner - c		LAN/WEB	14.30 h
Etown	Beginner - d		LAN/WEB	14.30 h
Etown	Elementary - a		LAN/WEB	14.30 h
Etown	Elementary - b		LAN/WEB	14.30 h
Etown	Elementary - c		LAN/WEB	14.30 h
Etown	Elementary - d		LAN/WEB	14.30 h
Etown	Lower Intermediate - a		LAN/WEB	14.30 h
Etown	Lower Intermediate - b		LAN/WEB	14.30 h
Etown	Lower Intermediate - c		LAN/WEB	14.30 h
Etown	Lower Intermediate - d		LAN/WEB	14.30 h
Etown	Intermediate - a		LAN/WEB	14.30 h
Etown	Intermediate - b		LAN/WEB	14.30 h
Etown	Intermediate - c		LAN/WEB	14.30 h
Etown	Intermediate - d		LAN/WEB	14.30 h
Etown	Higher Intermediate - a		LAN/WEB	14.30 h
Etown	Higher Intermediate - b		LAN/WEB	14.30 h
Etown	Higher Intermediate - c		LAN/WEB	14.30 h
Etown	Higher Intermediate - d		LAN/WEB	14.30 h
Etown	Advanced - a		LAN/WEB	14.30 h
Etown	Advanced - b		LAN/WEB	14.30 h
Etown	Advanced - c		LAN/WEB	14.30 h
Etown	Advanced - d		LAN/WEB	14.30 h

INGLESE - CONVERSATION 8

Codice	Titolo e contenuti	8	mod. erogazione	Durata
			CD/LOD LAN/WEB	
Etown	Beginner		LAN/WEB	cfr. durata licenza
Etown	Elementary		LAN/WEB	cfr. durata licenza
Etown	Lower Intermediate		LAN/WEB	cfr. durata licenza
Etown	Intermediate		LAN/WEB	cfr. durata licenza
Etown	Higher Intermediate		LAN/WEB	cfr. durata licenza
Etown	Advanced		LAN/WEB	cfr. durata licenza
Etown	Business Higher Intermediate		LAN/WEB	cfr. durata licenza
Etown	Business Advanced		LAN/WEB	cfr. durata licenza

Codice	Titolo e contenuti	21	mod. erogazione		Durata
			CD/LOD	LAN/WEB	

INGLESE - BUSINESS 21

Codice	Titolo e contenuti	21	mod. erogazione	Durata
			CD/LOD LAN/WEB	
Etown	Social Skills - I		LAN/WEB	3 h
Etown	Social Skills - II		LAN/WEB	3 h
Etown	Social Skills - III		LAN/WEB	3 h
Etown	Telephoning - I		LAN/WEB	3 h
Etown	Telephoning - II		LAN/WEB	3 h
Etown	Telephoning - III		LAN/WEB	3 h
Etown	Meetings - I		LAN/WEB	3 h
Etown	Meetings - II		LAN/WEB	3 h
Etown	Meetings - III		LAN/WEB	3 h
Etown	Negotiating - I		LAN/WEB	3 h
Etown	Negotiating - II		LAN/WEB	3 h
Etown	Negotiating - III		LAN/WEB	3 h
Etown	Presentations - I		LAN/WEB	3 h
Etown	Presentations - II		LAN/WEB	3 h
Etown	Presentations - III		LAN/WEB	3 h
Etown	Correspondence - I		LAN/WEB	3 h
Etown	Correspondence - II		LAN/WEB	3 h
Etown	Correspondence - III		LAN/WEB	3 h
Etown	Leadership&Management - I		LAN/WEB	3 h
Etown	Leadership&Management - II		LAN/WEB	3 h
Etown	Leadership&Management - III		LAN/WEB	3 h

INGLESE - INDUSTRY SPECIFIC 6

Codice	Titolo e contenuti	6	mod. erogazione	Durata
			CD/LOD LAN/WEB	
Etown	Pharmaceutical		LAN/WEB	19.40 h
Etown	Telecom - A		LAN/WEB	19.40 h
Etown	Telecom - B		LAN/WEB	19.40 h
Etown	Insurance		LAN/WEB	19.40 h
Etown	Banking & Finance		LAN/WEB	19.40 h
Etown	Automotive		LAN/WEB	19.40 h

INGLESE - PREPARAZIONE ESAMI 2

Codice	Titolo e contenuti	2	mod. erogazione	Durata
			CD/LOD LAN/WEB	
Etown	TOEFL		LAN/WEB	11 h
Etown	TOEIC		LAN/WEB	6 h

INGLESE - LEISURE 1

Codice	Titolo e contenuti	1	mod. erogazione	Durata
			CD/LOD LAN/WEB	
Etown	Travel		LAN/WEB	

Codice	Titolo e contenuti	142	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

PC E SOFTWARE APPLICATIVI (ITALIANO) 36

PC User Fundamentals

I12994	Introduzione al PC e ai programmi applicativi	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I12699	Introduzione a Internet e al World Wide Web	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I13596D*	ICDL & ECDL Moduli 1-7	CD/LOD	LAN/WEB		47 h	Thomson - NETg

MICROSOFT 2000

I72020	Microsoft Word 2000 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72021	Microsoft Word 2000 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72022	Microsoft Word 2000 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72030	Microsoft Excel 2000 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72031	Microsoft Excel 2000 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72032	Microsoft Excel 2000 Utente esperto	CD/LOD	LAN/WEB		6-9 h	Thomson - NETg
I72041	Microsoft PowerPoint 2000 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72042	Microsoft PowerPoint 2000 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72050	Microsoft Access 2000 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72051	Microsoft Access 2000 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72052	Microsoft Access 2000 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I73070	Microsoft Outlook 2000 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I73071	Microsoft Outlook 2000 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I73072	Microsoft Outlook 2000 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Windows 2000

I72006	Microsoft Windows 2000 Professional Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72007	Microsoft Windows 2000 Professional Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I72400	Microsoft Windows 2000 Panoramica tecnica	CD/LOD	LAN/WEB		4 h	Thomson - NETg
I72401	Microsoft Windows 2000 Nuove funzioni	CD/LOD	LAN/WEB		4 h	Thomson - NETg

MICROSOFT Office XP

I74020	Microsoft Word 2002 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74021	Microsoft Word 2002 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74022	Microsoft Word 2002 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74030	Microsoft Excel 2002 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74031	Microsoft Excel 2002 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74032	Microsoft Excel 2002 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74041	Microsoft PowerPoint 2002 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74042	Microsoft PowerPoint 2002 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74050	Microsoft Access 2002 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74051	Microsoft Access 2002 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74052	Microsoft Access 2002 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74070	Microsoft Outlook 2002 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74071	Microsoft Outlook 2002 Utente avanzato	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I74072	Microsoft Outlook 2002 Utente esperto	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Internet Browsers for Users

I73016	Microsoft Internet Explorer 5.0 Nozioni fondamentali	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
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PC AND BUSINESS APPLICATION SOFTWARE 106

PC and Windows User Fundamentals

I2994	Introduction to PCs and Application Software	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
E13596D	ICDL/ECDL Curriculum Bundle Syllabus 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
I3596D	ICDL/ECDL Curriculum Bundle Syllabus 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
E13920D	ICDL/ECDL Curriculum Bundle Syllabus 3 for Office 97	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71006	Microsoft Windows NT 4.0 User Fundamentals	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70011	Microsoft Windows 95 Fundamentals	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70012	Microsoft Windows 95 Advanced Topics	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71011	Microsoft Windows 98 User Fundamentals	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	142	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
71012	Microsoft Windows 98 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71013	Microsoft Windows 98 Power User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72006	Microsoft Windows 2000 Professional User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72007	Microsoft Windows 2000 Professional Advanced User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74001	Microsoft Windows XP User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74002	Microsoft Windows XP Advanced User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72510	Microsoft Windows XP Installation and Administration Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72511	Microsoft Windows XP Installation and Administration Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72512	Microsoft Windows XP Installation and Administration Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72513	Microsoft Windows XP Installation and Administration Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72514	Microsoft Windows XP Installation and Administration Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Office XP

74010*	Microsoft Office XP: New Features Part 1: Overview, Word, Excel and PowerPoint		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74011*	Microsoft Office XP: New Features Part 2: Access, Outlook and FrontPage		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74020*	Microsoft Word 2002 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74021*	Microsoft Word 2002 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74022*	Microsoft Word 2002 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74041*	Microsoft PowerPoint 2002 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74042*	Microsoft PowerPoint 2002 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74050*	Microsoft Access 2002 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74051*	Microsoft Access 2002 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74052*	Microsoft Access 2002 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74070*	Microsoft Outlook 2002 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74071*	Microsoft Outlook 2002 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74072*	Microsoft Outlook 2002 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74030*	Microsoft Excel 2002 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74031*	Microsoft Excel 2002 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74032*	Microsoft Excel 2002 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74091*	Microsoft FrontPage 2002 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74092*	Microsoft FrontPage 2002 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74101	Microsoft Office XP: Collaborative Solutions Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74102	Microsoft Office XP: Collaborative Solutions Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Note: * This course contains new technologies and features that require Skill Builder DX

MICROSOFT Office 2000

72020	Microsoft Word 2000 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72021	Microsoft Word 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72022	Microsoft Word 2000 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72030	Microsoft Excel 2000 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72031	Microsoft Excel 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72032	Microsoft Excel 2000 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72041	Microsoft PowerPoint 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72042	Microsoft Powerpoint 2000 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72050	Microsoft Access 2000 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72051	Microsoft Access 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72052	Microsoft Access 2000 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72060	Microsoft Visio 2000		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72080	Microsoft Project 2000 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72081	Microsoft Project 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72091	Microsoft Office 2000 Web Integration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73070	Microsoft Outlook 2000 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73071	Microsoft Outlook 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73072	Microsoft Outlook 2000 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73101	Microsoft Frontpage 2000 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73102	Microsoft Frontpage 2000 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	142	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
MICROSOFT Office 97 & 98							
71021	Microsoft Word 97 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71022	Microsoft Word 97 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71031	Microsoft Excel 97 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71032	Microsoft Excel 97 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71041	Microsoft PowerPoint 97		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71051	Microsoft Access 97 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71052	Microsoft Access 97 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71071	Microsoft Outlook 97 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71072	Microsoft Outlook 97 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72070	Microsoft Outlook 98 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72071	Microsoft Outlook 98 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72072	Microsoft Outlook 98 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71091	Microsoft Office 97 Integration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71061	Microsoft Exchange 5.0 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71101	Microsoft FrontPage 97 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71102	Microsoft FrontPage 97 Advanced		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72101	Microsoft FrontPage 98 Proficient User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72102	Microsoft FrontPage 98 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
MICROSOFT Office 95							
70021	Microsoft Word for Windows 95 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70022	Microsoft Word for Windows 95 Advanced Topics		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70031	Microsoft Excel for Windows 95 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70032	Microsoft Excel for Windows 95 Advanced Topics		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70041	Microsoft PowerPoint for Windows 95 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70051	Microsoft Access for Windows 95 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
MICROSOFT Project							
71081	Microsoft Project 98 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71082	Microsoft Project 98 Expert User		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70081	Microsoft Project for Windows 95 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
LOTUS Notes R5 and Smartsuite for Users							
13190	Lotus Notes R5: Collecting and Organizing Information		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13191	Lotus Notes R5: Messaging and Working Remotely		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13192	Lotus Notes R5: Calendaring and Scheduling		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13193	Lotus Notes R5: Managing and Sharing Information		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
LOTUS Notes R4							
12993	Lotus Notes R4.5 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12785	Lotus Notes R4.5 - Calendaring, Scheduling & Internet Access		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
LOTUS Smartsuite 97							
12854	Lotus 1-2-3 97 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12855	Lotus Word Pro 97 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12856	Lotus Freelance 97 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12889	Lotus Approach 97 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13088	Lotus cc:Mail 8 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
Internet Browsers for Users							
71016	Microsoft Internet Explorer 3.0 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72016	Microsoft Internet Explorer 4.0 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73016	Microsoft Internet Explorer 5.0 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13196	Netscape Communicator 4.6 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85101	Introduction to the Internet and World Wide Web		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85102	Netscape 6 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	142	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
NOVELL NetWare for Users							
81011	Novell NetWare 5.0 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82061	Intro sistemi trasmissione numerica. Analisi dei principali mezzi trasmissivi: onde irradiate e fibre ottiche		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
NOVELL GroupWise							
81061	Novell GroupWise 5 User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	747	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

ORACLE (ITALIANO) 9

ORACLE Languages (co-developed with Oracle Education)			CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE61113	Oracle PL/SQL: Basics		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE61115	Oracle PL SQL DB Programming		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

ORACLE Developer (formerly known as Developer 2000)			CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE62211	Oracle Developer: Forms Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE62213	Oracle Developer: Writing and Debugging Code		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE62223	Oracle Reports: Controlling Reports		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Oracle8i (co-developed with Oracle Education)			CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE63311	Oracle8i Database Administration: Manage an Instance		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE63312	Oracle8i Database Administration: Create a Database		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE63326	Oracle8i Network Administration: Net8 Architecture and Basic Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
IE63327	Oracle8i Network Administration: Net8 Additional Configuration and Troubleshooting		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

IT SKILLS - Microsoft Enterprise Servers & Support 109

MICROSOFT.NET			CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73110*	Microsoft.NET Technology Overview Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73111*	Microsoft.NET Technology Overview Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72711*	C# Programming for the MS.NET Platform Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72712*	C# Programming for the MS.NET Platform Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72713*	C# Programming for the MS.NET Platform Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72714*	C# Programming for the MS.NET Platform Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72715*	C# Programming for the MS.NET Platform Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73221	Building XML-Based Web Applications Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73222	Building XML-Based Web Applications Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73223	Building XML-Based Web Applications Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73224	Building XML-Based Web Applications Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73225	Building XML-Based Web Applications Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73227	Introduction to ASP.NET Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73228	Introduction to ASP.NET Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73229	Introduction to ASP.NET Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Note: * This course contains new technologies and features that require Skill Builder DX to simulate the Microsoft application

MICROSOFT Windows XP			CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72510	Microsoft Windows XP Installation and Administration Part 1: Installation and Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72511	Microsoft Windows XP Installation and Administration Part 2: Networks and Desktops		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72512	Microsoft Windows XP Installation and Administration Part 3: TCP/IP and NOS Environments		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72513	Microsoft Windows XP Installation and Administration Part 4: Remote and Mobile Computing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72514	Microsoft Windows XP Installation and Administration Part 5: Disk and File Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Windows 2000			CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72400	Microsoft Windows 2000 - Technical Overview		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72401	Microsoft Windows 2000 - New Features		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72402	Microsoft Windows 2000: Planning and Implementing Active Directory - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72403	Microsoft Windows 2000: Planning and Implementing Active Directory - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72404	Microsoft Windows 2000: Planning and Implementing Active Directory - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72405	Microsoft Windows 2000: Planning and Implementing Active Directory - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72410	Microsoft Windows 2000: Administration Part 1: User Accounts		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72411	Microsoft Windows 2000: Administration Part 2: Groups and Resource Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72412	Microsoft Windows 2000: Administration Part 3: Computer Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72413	Microsoft Windows 2000 Installation, Configuration, and Administration Part 1: Installation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72414	Microsoft Windows 2000 Installation, Configuration, and Administration Part 2: File System and Hardware		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72415	Microsoft Windows 2000 Installation, Configuration, and Administration Part 3: Resource Optimization		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72416	Microsoft Windows 2000 Installation, Configuration, and Administration Part 4: Enterprise Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72417	Microsoft Windows 2000 Installation, Configuration, and Administration Part 5: Network Implementation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	747	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
72418	Microsoft Windows 2000 Installation, Configuration, and Administration Part 6: Server Optimization		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72419	Microsoft Windows 2000 Installation, Configuration, and Administration Part 7: Enterprise Networking		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72420	Microsoft Windows 2000 Installation, Configuration, and Administration Part 8: Security Considerations		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72421	Microsoft Windows 2000 Network Infrastructure Administration Part 1: DHCP, DNS, and WINS		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72422	Microsoft Windows 2000 Network Infrastructure Administration Part 2: Remote Access		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72423	Microsoft Windows 2000 Network Infrastructure Administration Part 3: IP Routing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72424	Microsoft Windows 2000 Network Infrastructure Administration Part 4: Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72425	Microsoft Windows 2000 Network Infrastructure Administration Part 5: Enterprise Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72427	Microsoft Windows 2000 Directory Services Infrastructure Part 1: Active Directory Installation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72428	Microsoft Windows 2000 Directory Services Infrastructure Part 2: Logical Structure		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72429	Microsoft Windows 2000 Directory Services Infrastructure Part 3: Physical Structure		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72430	Microsoft Windows 2000 Directory Services Infrastructure Part 4: Advanced Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72431	Microsoft Windows 2000 Directory Services Infrastructure Part 5: Remote Installation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72432	Microsoft Windows 2000 Designing a Directory Services Infrastructure Part 1: Naming and Delegation Strategy		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72433	Microsoft Windows 2000 Designing a Directory Services Infrastructure Part 2: Domain Structure and Site Topology		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72434	Microsoft Windows 2000 Designing a Directory Services Infrastructure Part 3: Active Directory Structure and		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72437	Microsoft Windows 2000 Network - Designing Security Part 1: Security Planning		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72438	Microsoft Windows 2000 Network - Designing Security Part 2: Securing Local Networks		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72439	Microsoft Windows 2000 Network - Designing Security Part 3: Securing Remote Access		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72440	Microsoft Windows 2000 Network - Designing Security Part 4: Securing Internet Access		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72441	Microsoft Windows 2000 Network - Designing Security Part 5: Securing Access to Partners		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72442	Microsoft Windows 2000 - Designing a Network Infrastructure Part 1: TCP/IP and Addressing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72443	Microsoft Windows 2000 - Designing a Network Infrastructure Part 2: Remote Access		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72444	Microsoft Windows 2000 - Designing a Network Infrastructure Part 3: WANS		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72445	Microsoft Windows 2000 - Designing a Network Infrastructure Part 4: Growth		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72451	Microsoft Windows 2000: Upgrading from Microsoft Windows NT 4.0 Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72452	Microsoft Windows 2000: Upgrading from Microsoft Windows NT 4.0 Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72453	Microsoft Windows 2000: Upgrading from Microsoft Windows NT 4.0 Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72454	Microsoft Windows 2000: Upgrading from Microsoft Windows NT 4.0 Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72455	Microsoft Windows 2000 Advanced Server Part 1: Scalability		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72456	Microsoft Windows 2000 Advanced Server Part 2: Network Load Balancing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72457	Microsoft Windows 2000 Clustering Part 1: Installation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72458	Microsoft Windows 2000 Clustering Part 2: Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72459	Microsoft Windows 2000 Clustering Part 3: Maintenance		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72515	Microsoft Windows 2000 Network Management Pt 1: Windows 2000 Network		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72516	Microsoft Windows 2000 Network Management Pt 2: Resources and Web Services		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72517	Microsoft Windows 2000 Network Management Pt 3: Name Resolution		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72518	Microsoft Windows 2000 Network Management Pt 4: Access and Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72519	Microsoft Windows 2000 Network Management Pt 5: Group Policy		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOTE: 72410 to 72434, 72437 to 72445 and 72451 to 72456 are 800x600 resolution and require Web Player 2.0 for browser playable release

MICROSOFT Networking Essentials

71441	Networking Essentials 2nd Edition - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71442	Networking Essentials 2nd Edition - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71443	Networking Essentials 2nd Edition - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71444	Networking Essentials 2nd Edition - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Windows NT 4.0

71401	Administering Microsoft Windows NT 4.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71402	Administering Microsoft Windows NT 4.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71410	Supporting Microsoft Windows NT 4.0 Core Technologies - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71411	Supporting Microsoft Windows NT 4.0 Core Technologies - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71412	Supporting Microsoft Windows NT 4.0 Core Technologies - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71413	Supporting Microsoft Windows NT 4.0 Core Technologies - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71414	Implementing Directory Services in Microsoft Windows NT Server 4.0		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71415	Microsoft Windows NT Server 4.0 Analysis and Optimization		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71416	Microsoft Windows NT Server 4.0 Network Analysis and Optimization - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71417	Microsoft Windows NT Server 4.0 Network Analysis and Optimization - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71418	Troubleshooting Microsoft Windows NT Server 4.0 in the Enterprise Environment		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71419	Installing and Configuring Microsoft Windows NT Server 4.0 in the Enterprise Environment - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			
71420	Installing and Configuring Microsoft Windows NT Server 4.0 in the Enterprise Environment - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71435	Internetworking Microsoft TCP/IP on Microsoft Windows NT 4.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71436	Internetworking Microsoft TCP/IP on Microsoft Windows NT 4.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71437	Internetworking Microsoft TCP/IP on Microsoft Windows NT 4.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71438	Internetworking Microsoft TCP/IP on Microsoft Windows NT 4.0 - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71421	Supporting Microsoft Windows NT 4.0 Cluster Server - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71422	Supporting Microsoft Windows NT 4.0 Cluster Server - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71425	Supporting Routing and RAS for Microsoft Windows NT Server 4.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71426	Supporting Routing and RAS for Microsoft Windows NT Server 4.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71427	Supporting Routing and RAS for Microsoft Windows NT Server 4.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71428	Supporting Routing and RAS for Microsoft Windows NT Server 4.0 - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Windows 95 Support

71310	Supporting Microsoft Windows 95: Installation and Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71311	Supporting Microsoft Windows 95: Managing Resources and Users		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71312	Supporting Microsoft Windows 95: Networking		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71313	Supporting Microsoft Windows 95: Tuning and Troubleshooting		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Windows 98

72310	Supporting Microsoft Windows 98: Installing and Configuring		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72311	Supporting Microsoft Windows 98: Configuring Hardware and Troubleshooting		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72312	Supporting Microsoft Windows 98: Networking		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72313	Supporting Microsoft Windows 98: Interoperating with Network Operating Systems		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72314	Supporting Microsoft Windows 98: Advanced Networking		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Back Office

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MICROSOFT Commerce Server 2000

74116	Microsoft Commerce Server 2000: Design and Implementation Part 1 - Introduction		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74117	Microsoft Commerce Server 2000: Design and Implementation Part 2 - Users, Objects and Catalogs		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74118	Microsoft Commerce Server 2000: Design and Implementation Part 3 - Pipelines		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74119	Microsoft Commerce Server 2000: Design and Implementation Part 4 - Ad Campaigns, Web Sites and Shopping		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74120	Microsoft Commerce Server 2000: Design and Implementation Part 5: Infrastructure, Security and Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Exchange Server 2000

73500	Microsoft Exchange 2000 - Technical Overview		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73501	Microsoft Exchange 2000 - New Features		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73502	Microsoft Exchange 2000 Server - Part 1: Installing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73503	Microsoft Exchange 2000 Server - Part 2: Configuring		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73504	Microsoft Exchange 2000 Server - Part 3: Administering		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73505	Microsoft Exchange 2000 Server - Part 4: Connectivity		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73506	Microsoft Exchange 2000 Server - Part 5: Growth		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73507	Microsoft Exchange 2000 Infrastructure Design Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73508	Microsoft Exchange 2000 Infrastructure Design Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73509	Microsoft Exchange 2000 Infrastructure Design Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73510	Microsoft Exchange 2000 Infrastructure Design Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Exchange Server 5.5

73361	Microsoft Exchange Server 5.5 Concepts and Administration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73362	Microsoft Exchange Server 5.5 Concepts and Administration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73363	Microsoft Exchange Server 5.5 Concepts and Administration - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73365	Microsoft Exchange Server 5.5 Design and Implementation - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73366	Microsoft Exchange Server 5.5 Design and Implementation - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73367	Microsoft Exchange Server 5.5 Design and Implementation - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73368	Microsoft Exchange Server 5.5 Design and Implementation - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73369	Microsoft Exchange Server 5.5 Design and Implementation - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73370	Microsoft Exchange Server 5.5 Design and Implementation - Part 6		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72375	Intro sistemi trasmissione numerica. Analisi dei principali mezzi trasmissivi: onde irradiate e fibre ottiche		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72376	Microsoft Exchange Server 5.5 Collaboration Development - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			

MICROSOFT SQL Server 2000

73470	Microsoft SQL Server 2000 Querying with Transact SQL Part 1: Manipulating Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73471	Microsoft SQL Server 2000 Querying with Transact SQL Part 2: Working with Queries	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73475	Microsoft SQL Server 2000: Database Administration Part 1: Installing SQL Server 2000	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73476	Microsoft SQL Server 2000: Database Administration Part 2: Managing Databases	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73477	Microsoft SQL Server 2000: Database Administration Part 3: Security and Data Recovery	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73478	Microsoft SQL Server 2000: Database Administration Part 4: Managing Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73479	Microsoft SQL Server 2000: Database Administration Part 5: Maintaining SQL Server 2000	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73480	Microsoft SQL Server 2000 Designing and Implementing Databases Part 1: Introduction to SQL Server	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73481	Microsoft SQL Server 2000: Designing and Implementing Databases part 2: Managing Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73482	Microsoft SQL Server 2000 Designing and Implementing Databases Part 3: Managing Objects	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73483	Microsoft SQL Server 2000 Designing and Implementing Databases Part 4: Managing Indexes	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
73484	Microsoft SQL Server 2000 Designing and Implementing Databases Part 5: Distributed Data and Locks	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

MICROSOFT SQL Server 7.0

72470	Microsoft SQL Server 7.0: System Administration - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72471	Microsoft SQL Server 7.0: System Administration - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72472	Microsoft SQL Server 7.0: System Administration - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72473	Microsoft SQL Server 7.0: System Administration - Part 4	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72474	Microsoft SQL Server 7.0: System Administration - Part 5	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72475	Microsoft SQL Server 7.0: Implementing a Database - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72476	Microsoft SQL Server 7.0: Implementing a Database - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72477	Microsoft SQL Server 7.0: Implementing a Database - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72478	Microsoft SQL Server 7.0: Implementing a Database - Part 4	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72479	Microsoft SQL Server 7.0: Implementing a Database - Part 5	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72770	Microsoft SQL Server 7.0: Designing and Implementing Data Warehouses - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72771	Microsoft SQL Server 7.0: Designing and Implementing Data Warehouses - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72772	Microsoft SQL Server 7.0: Designing and Implementing Data Warehouses - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72773	Microsoft SQL Server 7.0: Designing and Implementing Data Warehouses - Part 4	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72774	Microsoft SQL Server 7.0: Designing and Implementing Data Warehouses - Part 5	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

MICROSOFT SQL Server 6.5

71471	Microsoft SQL Server 6.5: System Administration - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
71472	Microsoft SQL Server 6.5: System Administration - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
71473	Microsoft SQL Server 6.5: System Administration - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
71475	Microsoft SQL Server 6.5: Database Design & Implementation - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
71476	Microsoft SQL Server 6.5: Database Design & Implementation - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
71477	Microsoft SQL Server 6.5: Database Design & Implementation - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

MICROSOFT BizTalk

74310*	Microsoft BizTalk Server 2000 Part 1: Introduction to BizTalk Server 2000	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
74311*	Microsoft BizTalk Server 2000 Part 2: Documents, Mapping, Managing, Submitting	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
74312*	Microsoft BizTalk Server 2000 Part 3: Monitoring and Orchestration	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
74313*	Microsoft BizTalk Server 2000 Part 4: Components and Solutions and Troubleshooting	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
74314*	Microsoft BizTalk Server 2000 Part 5: Security and Optimisation	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

Note: * This course contains new technologies and features that require Skill Builder DX to simulate the Microsoft application

MICROSOFT Internet Security and Acceleration (ISA) Server 2000

74110	Microsoft ISA Server 2000 Part 1: Setup and Access Policies	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
74111	Microsoft ISA Server 2000 Part 2: Enterprise Deployment Considerations	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

MICROSOFT Proxy Server 2.0

72486	Secure Web Access Using Microsoft Proxy Server 2.0 - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72487	Secure Web Access Using Microsoft Proxy Server 2.0 - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72488	Secure Web Access Using Microsoft Proxy Server 2.0 - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

MICROSOFT Site Server 3.0

72505	Implementing Microsoft Site Server 3.0 - Part 1	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72506	Implementing Microsoft Site Server 3.0 - Part 2	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
72507	Implementing Microsoft Site Server 3.0 - Part 3	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

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72508	Commerce Solutions with Microsoft Site Server 3.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72509	Commerce Solutions with Microsoft Site Server 3.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Systems Management Server 2.0

72461	Microsoft SMS 2.0 Part 1-Inventory		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72462	Microsoft SMS 2.0 Part 2-Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72463	Microsoft SMS 2.0 Part 3-Software Metering		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Systems Management Server 1.2

70461	Supporting Microsoft Systems Management Server 1.2 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70462	Supporting Microsoft Systems Management Server 1.2 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70463	Supporting Microsoft Systems Management Server 1.2 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Internet Information Server 4.0

72480	Creating and Configuring a Web Server Using Microsoft IIS 4.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72481	Creating and Configuring a Web Server Using Microsoft IIS 4.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72482	Creating and Configuring a Web Server Using Microsoft IIS 4.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72483	Creating and Configuring a Web Server Using Microsoft IIS 4.0 - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Application Development

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MICROSOFT Windows Architecture (32-bit)

71211	Microsoft Windows Architecture I: Component and Database Technologies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71215	Microsoft Windows Architecture II: Issues in Deployment, Solutions Design and Internationalization		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71216	Microsoft Windows Architecture II: User Interface, Internet/Intranet and Choosing Technologies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Visual Studio.NET

73210*	Microsoft Visual Studio.NET Technology Overview Part 1: .NET Framework and Visual Studio.NET		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
73211*	Microsoft Visual Studio.NET Technology Overview Part 2: Visual Studio.NET Components		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT SharePoint Portal Server

74113	Microsoft SharePoint Portal Server Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74114	Microsoft SharePoint Portal Server Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
74115	Microsoft SharePoint Portal Server Part 3: Administering		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Implementing Solution Architectures

72211	Solutions Development Discipline - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72212	Solutions Development Discipline - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72213	Solutions Development Discipline - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72214	Designing Component Solutions - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72215	Designing Component Solutions - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72217	Distributed Application Design and Development using Microsoft Visual Studio 6.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72218	Distributed Application Design and Development using Microsoft Visual Studio 6.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72219	Distributed Application Design and Development using Microsoft Visual Studio 6.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Visual Basic 6.0

72590	Designing and Implementing Desktop Applications with Microsoft Visual Basic 6.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72591	Designing and Implementing Desktop Applications with Microsoft Visual Basic 6.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72592	Designing and Implementing Desktop Applications with Microsoft Visual Basic 6.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72593	Designing and Implementing Desktop Applications with Microsoft Visual Basic 6.0 - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72594	Designing and Implementing Desktop Applications with Microsoft Visual Basic 6.0 - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72595	Designing and Implementing Distributed Applications with Microsoft Visual Basic 6.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72596	Designing and Implementing Distributed Applications with Microsoft Visual Basic 6.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72597	Designing and Implementing Distributed Applications with Microsoft Visual Basic 6.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72598	Designing and Implementing Distributed Applications with Microsoft Visual Basic 6.0 - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72599	Designing and Implementing Distributed Applications with Microsoft Visual Basic 6.0 - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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MICROSOFT Visual Basic 5.0

71591	Microsoft Visual Basic 5.0: Programming Fundamentals - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71592	Microsoft Visual Basic 5.0: Programming Fundamentals - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71593	Microsoft Visual Basic 5.0: Working with Databases - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71594	Microsoft Visual Basic 5.0: Working with Databases - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71595	Microsoft Visual Basic 5.0: Crystal Reports, DLLs, Add-Ins and MAPI	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71596	Microsoft Visual Basic 5.0: Working with ActiveX	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71597	Microsoft Visual Basic 5.0: Error Handling, Testing & Distribution Issues	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Visual C++ 6.0

72610	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72611	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72612	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72613	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 4	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72614	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 5	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72615	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 6	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72616	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 7	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72617	Microsoft Visual C++ 6.0: Designing and Implementing Applications - Part 8	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Access 2000 Development

72551	Microsoft Access 2000 Designing and Implementing Database Applications Part 1 - Database Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72552	Microsoft Access 2000 Designing and Implementing Database Applications Part 2 - Handling Data	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72553	Microsoft Access 2000 Designing and Implementing Database Applications Part 3 - Creating Applications	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72554	Microsoft Access 2000 Designing and Implementing Database Applications Part 4 - Debugging Applications	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72555	Microsoft Access 2000 Designing and Implementing Database Applications Part 5 - Completing Applications	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Access 97 Development

71551	Application Development with Microsoft Access 97 - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71552	Application Development with Microsoft Access 97 - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71553	Application Development with Microsoft Access 97 - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Access 95 Development

70551	Application Development Using Microsoft Access for Windows 95 - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70552	Application Development Using Microsoft Access for Windows 95 - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70553	Application Development Using Microsoft Access for Windows 95 - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

ORACLE

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ORACLE Languages (co-developed with Oracle Education)

60116	Oracle SQL Specifics: Retrieving and Formatting Data	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
60117	Oracle SQL Specifics: Creating and Managing Database Objects	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
60121	Oracle SQL and SQL*Plus: Advanced SELECT Statements	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
60122	Oracle SQL and SQL*Plus: SQL*Plus and Reporting	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
60141	Oracle SQL Tuning: Diagnostics and Tuning the Schema	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
60142	Oracle SQL Tuning: Tuning SQL and the Optimizer	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61100	Oracle SQL for End Users part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61101	Oracle SQL for End Users part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61110	Oracle SQL: Basic SELECT Statements	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61111	Oracle SQL: Data Retrieval Techniques	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61112	Oracle SQL: DML and DDL	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61113	Oracle PL/SQL: Basics	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61114	Oracle PL/SQL: Procedures, Functions and Packages	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61115	Oracle PL/SQL: Database Programming	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61121	Advanced Oracle PL/SQL: Design Considerations and Object Types	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61122	Advanced Oracle PL/SQL: Implementation and Advanced Features	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOTE: 61110 to 61115 are 800x600 resolution and require Web Player 2.0 for browser playable release

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Object-Oriented Analysis and Design (co-developed with Oracle Education)

60027	Object Oriented Analysis and Design: Requirements Analysis	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60028	Object Oriented Analysis and Design: Design	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

NOTE: 60027 & 60028 are 800x600 resolution and require Web Player 2.0 for browser playable release

ORACLE 9i (co-developed with Oracle Education)

64301	Oracle 9i New Features: Database Administration	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64302	Oracle 9i New Features: Backup, Recovery and Performance	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64311	Oracle 9i Database Administration: Manage an Instance	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64312	Oracle 9i Database Administration: Create a Database	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64313	Oracle 9i Database Administration: Manage Storage Structures	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64314	Oracle 9i Database Administration: Manage Data Storage	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64315	Oracle 9i Database Administration: Manage Security	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64321	Oracle 9i Database Administration: Perform Database Backups	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64322	Oracle 9i Database Administration: Recover Databases	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64326	Oracle 9i Database Administration: Setting up Oracle Net Services	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64331	Oracle 9i: Performance Tuning: Strategies and Techniques	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64332	Oracle 9i: Performance Tuning: Managing Memory and Disk I/O	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
64333	Oracle 9i: Performance Tuning: Optimising Sorts and Minimising Contention	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61130	Oracle 9i SQL: Basic SELECT Statements	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61131	Oracle 9i SQL: Data Retrieval Techniques	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61132	Oracle 9i SQL: DML and DDL	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61133	Oracle 9i PL/SQL: Basic	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61134	Oracle 9i PL/SQL: Procedures, Functions and Packages	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61135	Oracle 9i PL/SQL: Database Programming	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

ORACLE 8i (co-developed with Oracle Education)

63311	Oracle8i Database Administration: Manage an Instance	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63312	Oracle8i Database Administration: Create a Database	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63313	Oracle8i Database Administration: Manage Storage Structures	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63314	Oracle8i Database Administration: Manage Data Storage	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63315	Oracle8i Database Administration: Manage Security	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63321	Oracle8i Backup and Recovery: Strategies and Backups	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63322	Oracle8i Backup and Recovery: Troubleshooting and Recovery	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63326	Oracle8i Network Administration: Net8 Architecture and Basic Configuration	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63327	Oracle8i Network Administration: Net8 Additional Configuration and Troubleshooting	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63331	Oracle8i Performance Tuning: Strategies and Techniques	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63332	Oracle8i Performance Tuning: Managing Memory and Disk I/O	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
63333	Oracle8i Performance Tuning: Optimizing Sorts and Minimizing Contention	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

NOTE: 63321 to 63333 are 800x600 resolution and require Web Player 2.0 for browser playable release

ORACLE 8 (co-developed with Oracle Education)

61311	Oracle8 Database Administration - Manage an Instance	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61312	Oracle8 Database Administration - Create Database	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61313	Oracle8 Database Administration - Manage Data Storage Structures	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61314	Oracle8 Database Administration - Manage Data Storage	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61315	Oracle8 Database Administration - Manage Security	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61321	Oracle8 Backup and Recovery - Strategies and Backups	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61322	Oracle8 Backup and Recovery - Troubleshooting and Recovery	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61326	Oracle8 Network Administration: Net8 Architecture and Basic Configuration	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61327	Oracle8 Network Administration: Net8 Additional Configuration and Troubleshooting	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61331	Oracle8 Performance Tuning: Strategies and Techniques	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61332	Oracle8 Performance Tuning: Managing Memory and Disk I/O	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61333	Oracle8 Performance Tuning: Optimizing Sorts and Minimizing Contention	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

NOTE: 61326, 61327, and 61331-61333 are 800x600 resolution and require Web Player 2.0 for browser playable release

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			CD/LOD	LAN/WEB			

Data Modeling (co-developed with Oracle Education)

60021	Data Modeling: Create Basic Models	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60022	Data Modeling: Develop Depth to Your Models	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60025	Process and Function Modeling	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

ORACLE Designer (co-developed with Oracle Education)

61411	Oracle Designer First Class: Analysis	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61412	Oracle Designer First Class: Design and Generation	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61414	Oracle Designer 6i First Class: Analysis	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61415	Oracle Designer 6i First Class: Design and Generate	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60421	Designer/2000 R2: Modeling Object Types	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

NOTE: 61411 -61415 & 60421 are 800x600 resolution and require Web Player2.0 for browser playable release

ORACLE Web Server (co-developed with Oracle Education)

62311	Oracle Application Server: Getting Started with PL/SQL Web Applications	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
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NOTE: 62311 is 800x600 resolution and require Web Player 2.0 for browser playable release

ORACLE Developer Version 2 (co-developed with Oracle Education)

61211	Oracle Form Builder: Forms Fundamentals	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61212	Oracle Form Builder: Enhancing the User Interface	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61213	Oracle Form Builder: Writing and Debugging Code	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61214	Oracle Form Builder: Managing Module Types	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61215	Oracle Form Builder: Handling Multiple Object Relationships	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61216	Oracle Form Builder: Including Reusable Oracle Components	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61221	Oracle Report Builder: Report Fundamentals	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61222	Oracle Report Builder: Enhancing Reports	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61223	Oracle Report Builder: Controlling Reports	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

ORACLE Developer (formerly known as Developer 2000)

62211	Oracle Developer: Forms Fundamentals	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62212	Oracle Developer: Enhancing the User Interface	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62213	Oracle Developer: Writing and Debugging Code	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62214	Oracle Developer: Project Builder and Menu Modules	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62215	Oracle Developer: Controlling the User Interface Programmatically	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62216	Oracle Developer: Including Reusable Oracle Components	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62221	Oracle Reports: Report Fundamentals	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62222	Oracle Reports: Enhancing Reports	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
62223	Oracle Reports: Controlling Reports	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

NOTE: 62211-62216 & 62221-62223 are 800x600 resolution and require Web Player 2.0 for browser playable release.

ORACLE Business Intelligence

60405	Oracle Discoverer 3: Data Exploration	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61405	Oracle Discoverer 3.1: Data Exploration	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61406	Oracle Financial Analyzer for End-Users	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61408	Oracle Financial Analyzer 11i for End-Users	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
61407	Oracle 9i AS: Discover Plus for End Users	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60051	Introduction to Data Warehousing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60052	Data Warehousing Fundamentals Part 1: Designing and Planning	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60053	Data Warehousing Fundamentals Part 2: Building and Deploying	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

NOTE: 61405 & 61406 are 800x600 resolution and require Web Player 2.0 for browser playable release

Data Warehousing

60051	Introduction to Data Warehousing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60052	Data Warehousing Fundamentals Part 1: Designing and Planning	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
60053	Data Warehousing Fundamentals Part 2: Building and Deploying	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

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ORACLE End User

61405	Oracle Discoverer 3.1: Data Exploration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61406	Oracle Financial Analyzer for End-Users	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
61407	Oracle 9i AS: Discover Plus for End Users	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
60405	Oracle Discoverer 3: Data Exploration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOTE: 61405 & 61406 are 800x600 resolution and require Web Player 2.0 for browser playable release

ORACLE Applications Release 11i

64101	Oracle Applications Release 11i: Navigation	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64102	Oracle Applications Release 11i: Part 1: Workflow	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64105	Oracle Applications Release 11i: Part 2: Workflow	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64103	Oracle Applications Release 11i: FlexFields	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64104	Oracle Applications Release 11i: System Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64108	Oracle Applications 11i: Order to Cash: Overview and Order Management	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64109	Oracle Applications 11i: Order to Cash: Pricing	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64110	Oracle Applications 11i: Order to Cash: Picking and Shipping	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64107	Oracle Applications 11i: Procure to Pay: Supplier Management and Payments	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64106	Oracle Applications 11i: Procure to Pay: Procurement Management	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64111	Oracle Applications 11i: General Ledger: Set-up	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64112	Oracle Applications 11i: General Ledger: Transactions	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64113	Oracle Applications 11i: General Ledger: Advanced Features	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64114	Oracle Applications 11i: General Ledger: Reporting and Analysis	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
64115	Oracle Applications 11i: General Ledger: Currencies and Multicompany Accounting	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

CISCO 40

20011	Internetworking Technologies - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20012	Internetworking Technologies - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20013	Internetworking Technologies - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20014	Internetworking Technologies - Part 4	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20021	Cisco Interconnecting Network Devices Part 1: Establishing Workgroups	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20022	Cisco Interconnecting Network Devices Part 2: Configuring Switches	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20023	Cisco Interconnecting Network Devices Part 3: Configuring Routers	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20024	Cisco Interconnecting Network Devices Part 4: Connecting to WANs	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20051	Cisco Designing Networks Part 1: Internetworking Analysis	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20052	Cisco Designing Networks Part 2: Designing a Network Structure	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20053	Cisco Designing Networks Part 3: Designing a Prototype	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20351	Cisco Internetwork Design Part 1: Internetwork and LAN Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20352	Cisco Internetwork Design Part 2: TCP/IP Network Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20353	Cisco Internetwork Design Part 3: Desktop Protocol Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20354	Cisco Internetwork Design Part 4: WAN Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20355	Cisco Internetwork Design Part 5: ATM Internetwork Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20411	Cisco Building Scalable Networks Part 1 - Advanced Routing Principles	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20412	Cisco Building Scalable Networks Part 2 - OSPF	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20413	Cisco Building Scalable Networks Part 3 - EIGRP	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20414	Cisco Building Scalable Networks Part 4 - BGP	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20415	Cisco Building Scalable Networks Part 5 - Optimizing Routing	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20321	Cisco Building Multilayer Switched Networks Part 1: Campus Networks	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20322	Cisco Building Multilayer Switched Networks Part 2: VLANs	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20323	Cisco Building Multilayer Switched Networks Part 3: Multilayer Switching	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20324	Cisco Building Multilayer Switched Networks Part 4: HSRP and Multicast	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20325	Cisco Building Multilayer Switched Networks Part 5: Controlling Access	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20331	Building Cisco Remote Access Networks - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20332	Building Cisco Remote Access Networks - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20333	Building Cisco Remote Access Networks - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20334	Building Cisco Remote Access Networks - Part 4	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20335	Building Cisco Remote Access Networks - Part 5	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20341	Cisco Internetwork Troubleshooting - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			
20342	Cisco Internetwork Troubleshooting - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20343	Cisco Internetwork Troubleshooting - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20344	Cisco Internetwork Troubleshooting - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20345	Cisco Internetwork Troubleshooting - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20611	Cisco Installing and Maintaining Routers Part 1: Common Maintenance Tasks		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20612	Cisco Installing and Maintaining Routers Part 2: 2500, 3600, and 4000 Series		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20613	Cisco Installing and Maintaining Routers Part 3: 7000, 7200, and 7500 Series		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
20614	Cisco Installing and Maintaining Routers Part 4: 12000 GSR Series and XS5032 Modules		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

*Note: These courses are recommended, and are NOT required, by Cisco for completion of the CCIE Certification.

**Advanced Cisco Router Configuration has been replaced by Building Scalable Cisco Networks

NOVELL 50

NOVELL NetWare 6

83101	Novell NetWare: Upgrading from NetWare 5 to 6 Pt 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
83102	Novell NetWare: Upgrading from NetWare 5 to 6 Pt 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
83103	Novell NetWare: Upgrading from NetWare 5 to 6 Pt 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
83104	Novell NetWare: Upgrading from NetWare 5 to 6 Pt 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
83105	Novell NetWare: Upgrading from NetWare 5 to 6 Pt 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOVELL NetWare 5 (in cooperation with Novell, and are Novell-approved certification courses)

82301	Novell NetWare 5 Administration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82302	Novell NetWare 5 Administration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82303	Novell NetWare 5 Administration - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82304	Novell NetWare 5 Administration - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82305	Novell NetWare 5 Administration - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82311	Novell NetWare 5 Advanced Administration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82312	Novell NetWare 5 Advanced Administration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82313	Novell NetWare 5 Advanced Administration - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82314	Novell NetWare 5 Advanced Administration - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82315	Novell NetWare 5 Advanced Administration - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82505	Novell: Integrating NetWare and Windows NT - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82506	Novell: Integrating NetWare and Windows NT - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82507	Novell: Integrating NetWare and Windows NT - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82201*	Novell Networking Technologies - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82202*	Novell Networking Technologies - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82203*	Novell Networking Technologies - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82211*	Novell NetWare Service and Support - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82212*	Novell NetWare Service and Support - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82213*	Novell NetWare Service and Support - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82214*	Novell NetWare Service and Support - Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82215*	Novell NetWare Service and Support - Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82501*	Novell NDS Design and Implementation - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82502*	Novell NDS Design and Implementation - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82711	Directory Technologies Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82712	Directory Technologies Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82713	Directory Technologies Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82731	Advanced NDS Tools and Diagnostics Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82732	Advanced NDS Tools and Diagnostics Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82733	Advanced NDS Tools and Diagnostics Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Note: *These courses apply to both the Netware 4.1 and NetWare 5 certifications.

NOVELL NetWare 4.11 (in cooperation with Novell, and are Novell-approved certification courses)

81301	IntranetWare: Novell NetWare 4.11 Administration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81302	IntranetWare: Novell NetWare 4.11 Administration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81303	IntranetWare: Novell NetWare 4.11 Administration - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81311	IntranetWare: Novell NetWare 4.11 Advanced Administration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81312	IntranetWare: Novell NetWare 4.11 Advanced Administration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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81313	IntranetWare: Novell NetWare 4.11 Advanced Administration - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81401	IntranetWare: Novell NetWare 4.11 Installation and Configuration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81402	IntranetWare: Novell NetWare 4.11 Installation and Configuration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOVELL GroupWise 4 (in cooperation with Novell, and are Novell-approved certification courses)

80601	Novell GroupWise 4 Administration - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
80602	Novell GroupWise 4 Administration - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
80611	Novell GroupWise 4 Advanced Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOVELL GroupWise 5.5 (in cooperation with Novell, and are Novell-approved certification courses)

81605	Novell GroupWise 5.5 Administration Part 1 - System Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81606	Novell GroupWise 5.5 Administration Part 2 - Clients and Post Offices		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81607	Novell GroupWise 5.5 Administration Part 3 - System Maintenance		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOVELL ZENworks 2.0

81608	Novell ZENworks for Desktops 2.0 Part 1: Application Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
81609	Novell ZENworks for Desktops 2.0 Part 2: Desktop Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

CompTIA Certifications

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A+ Certification Series

13838	A+ Certification Part 1 - Hardware Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13839	A+ Certification Part 2 - Hardware Installation and Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13840	A+ Certification Part 3 - Motherboards, Processors, Memory, and Printers		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13841	A+ Certification Part 4 - Operating System Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13842	A+ Certification Part 5 - Operating System Installation and Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13843	A+ Certification Part 6 - Troubleshooting and Preventive Maintenance		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13844	A+ Certification Part 7 - Network Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Network+ Certification (New)

14181	Network+ Part 1: Media and Topologies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14182	Network+ Part 2: Protocols and Standards		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14183	Network+ Part 3: Network Implementation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Network+ Certification

82511	Network+ Part 1: Data Communications		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82512	Network+ Part 2: Network Connectivity		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82513	Network+ Part 3: TCP/IP Internetworking		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82514	Network+ Part 4: Planning and Implementing Networks		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82515	Network+ Part 5: Network Security and Troubleshooting		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Server+ Certification Series

14149	Server+ Certification Part 1: Installation and Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14150	Server+ Certification Part 2: Upgrading		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14151	Server+ Certification Part 3: Troubleshooting and Problem determination		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14152	Server+ Certification Part 4: Disaster Recovery and Proactive Maintenance		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

i-Net +

13591	i-Net+ Part 1: Internet, Networking, and Protocols		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13592	i-Net+ Part 2: Internet Servers and Clients		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13593	i-Net+ Part 3: Internet Site Design and Development		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13594	Network+ Part 2: Protocols and Standards		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

i-Net + (New)

14186	i-Net+ Part 1: Internet Basics and Infrastructure		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14187	i-Net+ Part 2: Servers and Clients		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14188	i-Net+ Part 3: Web Site Development		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14189	i-Net+ Part 4: Security and Business Concepts		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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LOTUS 29

LOTUS Notes R4

12304	Lotus Notes R4 Single Database Applications - Creating a Basic Notes Application	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12305	Lotus Notes R4 Single Database Applications - Forms, Views, Security & Advanced Features	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12306	Developing Lotus Notes R4 Multi-Database Applications - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12307	Developing Lotus Notes R4 Multi-Database Applications - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12685	Lotus Notes R4 LotusScript Programming	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12686	Lotus Notes R4 Object Model	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12310	Lotus Notes R4 System Administration - Implementation, Security and Basic Troubleshooting	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12311	Lotus Notes R4 System Administration - Replication, Server Administration and Advanced Troubleshooting	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

LOTUS Notes Domino R5

13400	Lotus Domino R5: Migrating from R4.x	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13401	Lotus Domino R5: Configuring and Optimizing the Environment	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13403	Lotus Domino R5 Development Part 1: Basic Concepts	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13404	Lotus Domino R5 Development Part 2: Application Development Fundamentals	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13405	Lotus Domino R5 Development Part 3: Creating User Interfaces	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13406	Lotus Domino R5 Development Part 4: Making Your Application Run	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13407	Lotus Domino R5 Development Part 5: Advanced Application Development	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13408	Lotus Domino R5 Development Part 6: Developing Applications for Web Clients	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13409	Lotus Domino R5 Development Part 7: Developing Applications for the Notes R5	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13410	Lotus Domino R5 Development Part 8: Application Architecture	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13411	Lotus Domino R5 Development Part 9: Web Site Design	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13420	Lotus Domino R5 System Administration Part 1: Planning a Notes/Domino Infrastructure	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13421	Lotus Domino R5 System Administration Part 2: Replication and Mail Routing Basics and Strategies	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13422	Lotus Domino R5 System Administration Part 3: Server Setup and Configuration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13423	Lotus Domino R5 System Administration Part 4: User Setup and Configuration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13424	Lotus Domino R5 System Administration Part 5: Advanced Notes Mail Routing	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13425	Lotus Domino R5 System Administration Part 6: Advanced Internet Mail Routing	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13426	Lotus Domino R5 System Administration Part 7: Security Planning and Implementation	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13427	Lotus Domino R5 System Administration Part 8: Internet Connectivity & Security	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13428	Lotus Domino R5 System Administration Part 9: Managing a Notes/Domino Environment	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13429	Lotus Domino R5 System Administration Part 10: Monitoring a Notes/Domino Environment	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Note: Courses 13403 - 13409 and 13420 - 13429 map to specific exam objectives in numerous Lotus Exams which helps users to prepare for these exams. These courses are not approved by Lotus

UNIX & C/C++ and COBOL 30

New UNIX Series

13630	UNIX Part 1: User Fundamentals	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13631	UNIX Part 2: Advanced Topics for Users	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13632	SCO/SVR 5 Part 1: Basic Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13633	SCO/SVR 5 Part 2: Network Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13634	Sun Solaris Part 1: Basic Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13635	Sun Solaris Part 2: Network Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13636	IBM/AIX Part 1: Basic Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13637	IBM/AIX Part 2: Network Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13638	HP-UX Part 1: Basic Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13639	HP-UX Part 2: Network Administration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Unix Shell Programming

13891	Unix Shell Programming Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13892	Unix Shell Programming Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13893	Unix Shell Programming Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			

C++ and C

70611	C++ Programming with the Microsoft MFC 4.0 Library - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70612	C++ Programming with the Microsoft MFC 4.0 Library - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70613	C++ Programming with the Microsoft MFC 4.0 Library - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70614	Intermediate C++ Programming with the Microsoft MFC 4.0 Library - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
70615	Intermediate C++ Programming with the Microsoft MFC 4.0 Library - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

C++ & C (New)

13201	C Programming - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13202	C Programming - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13203	C Programming - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13204	C Programming - Part 4	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13205	C++ Programming - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13206	C++ Programming - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13207	C++ Programming - Part 3	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13208	C++ Programming - Part 4	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13209	C++ Foundation for Non-C Programmers - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13210	C++ Foundation for Non-C Programmers - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOTE: 13201 to 13210 are 800x600 resolution and require InterNETg 2.0 for browser playable release

Seagate Crystal Reports

13889	Seagate Crystal Reports 8.5 Introductory Report Design Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13890	Seagate Crystal Reports 8.5 Introductory Report Design Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Communications and Networks

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Communications and Networks

14016	LAN/WAN Integration	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12754	Networking Foundations - Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12755	Networking Foundations - Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12758	Networking Technologies Series: Fast Ethernet	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12771	Networking Technologies Series: TCP/IP Concepts and Architecture	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12772	Networking Technologies Series: TCP/IP Protocols	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12773	Networking Technologies Series: TCP/IP Internetwork Management	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12901	High Speed Technologies Part 1: Overview	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12902	High Speed Technologies Part 2: B-ISDN	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12903	High Speed Technologies Part 3: ATM	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12904	High Speed Technologies Part 4: Frame Relay	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12905	High Speed Technologies Part 5: SONET/SDH	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13690	Telecommunications Overview	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Ethernet

13927	Ethernet Part 1: Ethernet Fundamentals	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13928	Ethernet Part 2: Ethernet Bridging and Switching	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13929	Ethernet Part 3: Fast Ethernet, Gigabit and 10 Gig	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

CCNT

87501	CCNT Basic Telecommunications Part 1	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87502	CCNT Basic Telecommunications Part 2	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87506	CCNT Basic Data Communications Part 1: Introduction to Data Communications	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87507	CCNT Basic Data Communications Part 2: Networking and Transmission Principles	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87508	CCNT Basic Data Communications Part 3: Equipment and Media	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87509	CCNT Local Area Networks Pt 1: Introduction to LANs	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87510	CCNT Local Area Networks Pt 2: Data Transmission and Components	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87511	CCNT Local Area Networks Pt 3: Enterprise Networks	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87512	CCNT Computer Telephony Integration Essentials	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87513	CCNT VoIP Essentials	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87514	CCNT Broadband Technologies: Fundamentals, SONET and SDH	CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			
87515	CCNT Broadband Technologies: BISDN, Fram Relay and SS7		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87516	CCNT Broadband Technologies: SMDS, ATM, Broadband Access and VP		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Fundamentals, Analysis & Design - Systems Analysis

14011	Systems Analysis Using Client Server Model Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14012	Systems Analysis Using Client Server Model Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14013	Systems Analysis Using Client Server Model Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14014	Workflow Management Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
14015	Workflow Management Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Database Fundamentals

13494	Database Technologies Part 1: Relational Database Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13495	Database Technologies Part 2: Introduction to SQL		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Macromedia Flash 5

13886	Macromedia Flash 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13887	Macromedia Dreamweaver 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13888	Macromedia Dreamweaver UltraDev 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Directory Integration Using DirXML

82721	Directory Integration Using DirXML Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82722	Directory Integration Using DirXML Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82723	Directory Integration Using DirXML Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
82724	Directory Integration Using DirXML Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Internet/Intranet

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CIW

87001	CIW Server Administrator Part 1: Configuring		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87002	CIW Server Administrator Part 2: User Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87003	CIW Server Administrator Part 3: Services		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87004	CIW Server Administrator Part 4: Servers		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87005	CIW Server Administrator Part 5: Integrity		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87006	CIW Internetworking Professional Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87007	CIW Internetworking Professional Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87008	CIW Internetworking Professional Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87009	CIW Internetworking Professional Part 4		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87010	CIW Internetworking Professional Part 5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87011	CIW Security Professional Part 1: Network Security Introduction		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87012	CIW Security Professional Part 2: Network Security and Firewalls		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87013	CIW Security Professional Part 3: Operating System Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87014	CIW Security Professional Part 4: Security Auditing and Attack Techniques		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87015	CIW Security Professional Part 5: Intrusion Detection and Threat Analysis		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87021	CIW Site Designer Part 1: Web Design Concepts and Site Development		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87022	CIW Site Designer Part 2: Basic Web Technologies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87023	CIW Site Designer Part 3: Using FrontPage, Dreamweaver and HomeSite		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87024	CIW Site Designer Part 4: Using Paint Shop Pro, Flash, JavaScript and DHTML		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87025	CIW Site Designer Part 5: Advanced Web Technologies and Web Site Publishing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87031	CIW E-Commerce Designer Part 1: Foundations		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87032	CIW E-Commerce Designer Part 2: Product Marketing		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87033	CIW E-Commerce Designer Part 3: Site Usability		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87034	CIW E-Commerce Designer Part 4: Site Implementation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87035	CIW E-Commerce Designer Part 5: Transaction Management		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87041	CIW Perl Fundamentals Part 1: Basic Syntax		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87042	CIW Perl Fundamentals Part 2: Manipulating Scripts		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87043	CIW Perl Fundamentals Part 3: Best Practices		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87044	CIW JavaScript Fundamentals Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87045	CIW JavaScript Fundamentals Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87051	CIW Fundamentals of CGI Using Perl Part 1: CGI and Perl Basics		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			
87052	CIW Fundamentals of CGI Using Perl Part 2: Advanced Features		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87053	CIW Dynamic Server Pages Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87054	CIW Dynamic Server Pages Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87055	CIW Dynamic Server Pages Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87056	CIW Database Specialist Part 1: Introduction to Database Design		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87057	CIW Database Specialist Part 2: Logical and Physical Design		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87058	CIW Database Specialist Part 3: Database Integration and JDBC		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87059	CIW Database Specialist Part 4: Advanced JDBC		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87061	CIW Enterprise Specialist Part 1: CORBA Introduction, IDL and Clients		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87062	CIW Enterprise Specialist Part 2: CORBA Servers, Advanced Features and Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87063	CIW Enterprise Specialist Part 3: EJB Framework and Session Beans		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87064	CIW Enterprise Specialist Part 4: EJB Deployment, EJB Clients and Entity Beans		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
87065	CIW Enterprise Specialist Part 5: CMP, EJB Transactions and Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Netscape ONE Internet Developers Series (developed with Netscape Communications)

85111	Dynamic HTML - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85112	Dynamic HTML - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12822	HTML 4.0 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
12823	HTML 4.0 Advanced Topics		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85181	CORBA Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85182	CORBA Design and Implementation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85511	Introduction to NetScape Servers		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85512	NetScape Application Server		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85513	Netscape Directory Server: LDAP Enable Applications		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85621	Implementing Web Applications with Database Connectivity - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85622	Implementing Web Applications with Database Connectivity - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85623	Creating Database Solutions with ServerSide JavaScript - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85624	Creating Database Solutions with ServerSide JavaScript - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85631	Designing Effective User Interfaces for Web Applications - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85632	Designing Effective User Interfaces for Web Applications - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85105	Web Site Security: Internet and Intranet Management and Policies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
85106	Web Site Security: Messaging, Servers, and Viruses		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

HTML and XHTML

86041	HTML 4.01: Part 1 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86042	HTML 4.01: Part 2 Advanced Topics		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86044	XHTML Programming Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86045	XHTML Programming Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Java 2.0

86001*	Java 2 Programming Part 1: The Java Language		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86002*	Java 2 Programming Part 2: Objects and Classes		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86003*	Java 2 Programming Part 3: Core Language APIs, Threads, and Exceptions		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86004*	Java 2 Programming Part 4: Building and Managing GUIs		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86005*	Java 2 Programming Part 5: Streams and Networking		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86006	JDBC Application Development Part 1: Introduction and Architecture		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86007	JDBC Application Development Part 2: Creating Database Programs		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86008	JDBC Application Development Part 3: Advanced Features, OOAD and SQLJ		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86009	JDBC Application Development Part 4: The 2.0 Core and Optional APIs		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86011	Enterprise JavaBeans Part 1: Introduction and Architecture		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86012	Enterprise JavaBeans Part 2: Implementing Session and Entity Beans		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86013	Enterprise JavaBeans Part 3: Transactions and Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86016	Java Servlets Part 1: Introduction, Life Cycle and JSP		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86017	Java Servlets Part 2: Creating Servlets		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86018	Java Servlets Part 3: Databases, Chaining, Security, Applets and Beans		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86021	Java 2 Enterprise Connectivity Part 1: Architecture and Client Development		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86022	Java 2 Enterprise Connectivity Part 2: Java Server Pages and Servlets		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86023	Java 2 Enterprise Connectivity Part 3: RMI and JDBC		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86024	Java 2 Enterprise Connectivity Part 4: EJB Architecture, Session Beans, and Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86025	Java 2 Enterprise Connectivity Part 5: Entity Beans, EJB Transactions and Deployment		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86026	Object-Oriented Analysis and Design with UML Part 1: Introduction and Planning		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

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86027	Object-Oriented Analysis and Design with UML Part 2: Analysis, State Diagrams and Activity Diagrams		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86028	Object-Oriented Analysis and Design with UML Part 3: Interaction Diagrams, Class Diagrams and Packages		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86029	Object-Oriented Analysis and Design with UML Part 4: Patterns, Implementation and Construction		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Note: This curriculum corresponds to exam objectives for Exam 310-025 for the Sun Certified Programmer for the Java 2 Platform. However, it is not approved by Sun.

Note: NETg supports jCert's cross-vendor Java Certification initiative. For more information, go to <http://www.jcert.org>

Note: The OOAD with UML Curriculum corresponds to exam objectives for IBM test 486, and the Java Enterprise Connectivity Curriculum

XML

86031	XML Programming Part 1: Components and Style Sheets		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
86032	XML Programming Part 2: DOM, SAX, and XSLT		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Linux

13611	Linux Technology Overview Part 1: Technical and Business Considerations		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13612	Linux Technology Overview Part 2: Features for Users		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13613	Linux Part 1: User Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13614	Linux Part 2: Advanced Topics for Users		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13615	Linux Administration Part 1: Installation and Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13616	Linux Administration Part 2: Hardware and Programming		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13617	Linux Administration Part 3: Networking and Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13618*	Linux Red Hat Advanced System Administration Part 1: Planning and Basic Installation		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13619*	Linux Red Hat Advanced System Administration Part 2: Advanced Installation and Basic Configuration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13620*	Linux Red Hat Advanced System Administration Part 3: User Administration and X Windows		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13621*	Linux Red Hat Advanced System Administration Part 4: Network Management and Services		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13622*	Linux Red Hat Advanced System Administration Part 5: Security and Operational Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Note: *This curriculum corresponds to exam objectives for the Red Hat Certified Engineer (RHCE) exam #RH302. However this is not approved by Red Hat.

Designing and Implementing Web Sites with MS FrontPage 98

72501	Designing and Implementing Web Sites with Microsoft FrontPage 98 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72502	Designing and Implementing Web Sites with Microsoft FrontPage 98 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72503	Designing and Implementing Web Sites with Microsoft FrontPage 98 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Internet Explorer 4.0

72490	Implementing Microsoft Internet Explorer 4.0 - Part 1		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72491	Implementing Microsoft Internet Explorer 4.0 - Part 2		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72492	Implementing Microsoft Internet Explorer 4.0 - Part 3		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NOTE: 72493 - Implementing Microsoft Internet Explorer 4.0 - Part 4 was removed from the build plan. Its content is included in Part 3

MICROSOFT ActiveX Programming

71571	Microsoft VBScript Programming		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71581	Microsoft ActiveX Programming: Using ActiveX Controls with VBScript and JavaScript		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71582	Microsoft ActiveX Programming: Creating ActiveX Controls and Documents in Visual Basic 5.0		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
71583	Microsoft ActiveX Programming: Creating ActiveX Controls and Documents in ATL and Visual C++		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

MICROSOFT Visual InterDev 6.0

72575	Microsoft Visual InterDev 6.0: Planning a Web Application		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72576	Microsoft Visual InterDev 6.0: Building Web Sites and Pages		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72577	Microsoft Visual InterDev 6.0: Active Server Pages and Data Access		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72578	Microsoft Visual InterDev 6.0: Accessing Remote Data		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
72579	Microsoft Visual InterDev 6.0: Implementing Server Technologies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

E-Commerce

13183	Introduction to e-Commerce		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13184	Evaluating e-Commerce Options		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13185	e-Commerce Security		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13186	e-Commerce Implementation Issues		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13187	Building an e-Commerce Business Case		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13782	e-Business Part 1: Facing the e-Business Challenge		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13783	e-Business Part 2: Building the Infrastructure		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	747	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			
13784	e-Business Part 3: Choosing Tools and Technologies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13785	e-Business Part 4: Securing Your Infrastructure		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13786	e-Business Part 5: Understanding the Applications		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13787	e-Business Part 6: Working with Employees		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13788	e-Business Part 7: Satisfying the Customer		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13789	e-Business Part 8: Supply Chain Management and e-Procurement		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

IBM 12

IBM DB2 (for UNIX, Windows and OS/2 environments) (Skill Builder course; SVM Compliant)

13431	IBM DB2 Universal Database V6.1 Fundamentals		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13432	IBM DB2 Universal Database V6.1 Administration		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13433	IBM DB2 Universal Database V6.1 Application Development		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13434	IBM DB2 Universal Database V7.1 Transition pt 1 Core Competencies		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13435	IBM DB2 Universal Database V7.1 Transition pt 2 Business Intelligence		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Other NETg Software Products 5

11693	SkillVantage Manager Rev. 2.3.5		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13248	Web SkillVantage Manager Rev 2.4.5 International		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
18000	Custom Editor		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
18002	LOD Engine v1.4.2.1 CD International		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
18005	NLO+		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

NETg SVM Courses 1

18010	SkillVantage Manager - Web Administration and Reporting		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
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NETg SVM Reporting 1

SVM Reporting

13249	SkillVantage Reports		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
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NETg Sampler CD's 4

13003	NETg International Course Sampler CD		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
13900	ICDL/ECDL Demo Sampler CD (syllabus 3)		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
DEMO	Learning Gateway Demo CD (UK only)		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg
DEMO	Learning Gateway Demo CD (UK only)		CD/LOD	LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	63	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

SAP R/3 Version 3.0 (UK English) 63

E13052	SAP R/3 4.0: Warehouse Management Overview	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13053	SAP R3 4.0: Retail- Organisational Structures and Master Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13054	SAP R3 4.0: Retail Order Management in the Wholesale Sector	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13058	SAP R/3 4.0: Profit Centre Accounting - Basics	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13059	SAP R/3 3.0: Information Systems with FI	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13060	SAP R/3 4.0: Cost Element Accounting - Basics	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13061	SAP R3 4.0: Investment Management - Overview	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13062	SAP R/3 4.0: Profitability Analysis - Basics	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13135	SAP R/3 SD Overview and Master Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13136	SAP R/3 SD Sales and Shipment	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13168	SAP R/3 SD Order Processing - Rel 4.x	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13170	Introduction to PDM and SAP R/3 PDM	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13171	SAP R/3 CO Activity Based Costing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13173	Product Development with SAP R/3 PDM	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13174	SAP R/3 MM Purchasing: Organization and Master Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13175	SAP R/3 MM Purchasing: Advanced Purchase Order Processing and Information System	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13176	SAP R/3 FI Accounts Receivable / Accounts Payable: Organisation, Master Data, Posting	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13177	SAP R/3 FI Accounts Receivable / Accounts Payable: Account/Document Processing, Periodic Processing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13178	SAP R/3 MM Inventory Management - Rel 4.x	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13179	SAP R/3 MM Invoice verification - Rel 4.x	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13180	SAP R/3 FI Payments - Rel 4.x	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13181	Working with SAP R/3 - Rel 4.x	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13471	EnjoySAP Features and Functions (for Intl Sales Only)	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13472	EnjoySAP What's New in Release 4.6 (for Intl Sales Only)	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13473	SAP R/3 Variant Configuration: Master Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13474	SAP R/3 Variant Configuration: Configuration Scenario	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13477	SAP R/3 Service Management Master data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13478	SAP R/3 Service Management Scenarios	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13479	SAP R/3 QM in Procurement	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13480	SAP R/3 QM Master Data and Analysis	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13481	SAP R/3 CO Cost Centre Accounting Organisation and Basic Settings	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13482	SAP R/3 CO Cost Centre Accounting Master Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13483	SAP R/3 CO Cost Centre Accounting Settings for Periodical Processing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13484	SAP R/3 CO Cost Centre Accounting Periodical Allocation and Reports	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13485	SAP R/3 Structure and Operation	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13486	SAP R/3 Application, Industry Solutions and Case Study	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13487	SAP R/3 FI General Ledger Organisation and G/L Account	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13488	SAP R/3 FI General Ledger Posting and Periodical Processing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13489	SAP R/3 PP Production Planning and SOP	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13490	SAP R/3 PP Program Planning MP and MRP	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13491	SAP R/3 PP Production Order	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13492	SAP R/3 PP Production Order Processing and Capacity Planning	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13740	mySAP.com Overview (for Intl Sales Only)	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13829	SAP R/3 4.6 Purchaser	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13830	SAP R/3 4.6 Shipping Clerk	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13831	SAP R/3 4.6 AR Accountant	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13832	SAP R/3 4.6 AP Accountant	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13833	SAP R/3 4.6 Financial Accountant	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13834	SAP R/3 4.6 Cost Centre Accountant	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
E13835	SAP R/3 4.6 SD Customer Service Representative	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14340	mySAP CRM 3.0 Overview	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14341	mySAP EBP 3.0 Overview & self service desktop buying	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14342	SAP R/3 FI AR / AP: Organization, Master Records and Posting	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14343	SAP R/3 4.6 FI AR / AP: Account/Document Posting and Periodic Processing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14344	SAP R/3 4.6 FI Payments	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14345	SAP R/3 4.6 FI: General Ledger Organization and G/L Account	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14346	SAP R/3 4.6 FI: General Ledger Posting and Periodical Processing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14347	SAP R/3 4.6 CO: Cost Center Accounting Organization and Basic Settings	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14348	SAP R/3 4.6 CO: Cost Center Accounting Master Data	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14349	SAP R/3 4.6 CO: Cost Center Accounting Settings for Periodical Processing	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14350	SAP R/3 4.6 CO: Cost Center Accounting Periodical Allocation and Reports	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14351	SAP R/3 4.6 CO Cost Object Controlling	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg
14352	SAP R/3 4.6 CO Profitability Analysis	CD/LOD	LAN/WEB			6-8 h	Thomson - NETg

Codice	Titolo e contenuti	684	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

ITALIAN XEBEC Online 71
Communication Skills Curriculum 10
Basic Telephone Skills Series

113308	Business Calls: prepararsi a una telefonata		LAN/WEB			36'	Xebec
113309	Business Calls: saper gestire le chiamate		LAN/WEB			20'	Xebec
113310	Business Calls: la conclusione e il follow up		LAN/WEB			25'	Xebec
113311	Business Calls: prendere e lasciare messaggi telefonici		LAN/WEB			25'	Xebec
113438	Business Calls: come rispondere al telefono		LAN/WEB			65'	Xebec
113312	Business Calls: dare e avere informazioni al telefono		LAN/WEB			30'	Xebec
113313	Business Calls: saper contrattare		LAN/WEB			10'	Xebec
113314	Business Calls: chiamate senza preavviso e vendite telefoniche		LAN/WEB			20'	Xebec
113315	Business Calls: interlocutori infuriati e gestione dei reclami		LAN/WEB			30'	Xebec
113316	Business Calls: fare una telefonata difficile		LAN/WEB			20'	Xebec

Financial Skills Curriculum 12
Finance for the Non-Financial Series

113259	Introduzione alla finanza aziendale: l'importanza del denaro negli affari		LAN/WEB			45'	Xebec
113260	Introduzione alla finanza aziendale: Introduzione al ciclo della moneta		LAN/WEB			85'	Xebec
113261	Introduzione alla finanza aziendale: comprendere il capitale d'esercizio		LAN/WEB			30'	Xebec
113262	Il cash flow per la gestione aziendale		LAN/WEB			85'	Xebec
113263	la gestione del capitale d'esercizio		LAN/WEB			50'	Xebec
113264	Il budget: che cos'è un budget		LAN/WEB			35'	Xebec
113265	Il budget : preparare il budget		LAN/WEB			35'	Xebec
113266	Il budget: rendere il budget flessibile		LAN/WEB			35'	Xebec
113267	Il budget: assegnare i costi indiretti		LAN/WEB			40'	Xebec
113268	Il budget: gestire attraverso il budget		LAN/WEB			40'	Xebec
113269	Il budget: identificare gli scostamenti		LAN/WEB			20'	Xebec
113270	Il budget : interpretare gli scostamenti		LAN/WEB			60'	Xebec

Presentation Skills Curriculum 7
Creating your Presentation Series

113317	Business Presentation : la preparazione		LAN/WEB			50'	Xebec
113318	Business Presentation : la scrittura		LAN/WEB			65'	Xebec
113319	Business Presentation : supporti visivi		LAN/WEB			45'	Xebec

Delivering Your Presentation

113320	Business Presentation : l'esposizione		LAN/WEB			60'	Xebec
113321	Business Presentation : le domande		LAN/WEB			20'	Xebec

Putting Your Skills to the Test

113439	Business Presentation : la preparazione dell'interpretazione		LAN/WEB			85'	Xebec
113440	Business Presentation : l'interpretazione		LAN/WEB			25'	Xebec

Customer Care Curriculum 8
Getting Ready for Customer Series

113251	Il Servizio ai Clienti : Perché tanta attenzione ai clienti?		LAN/WEB			25'	Xebec
113252	Il Servizio ai Clienti : Chi sono i tuoi Clienti?		LAN/WEB			15'	Xebec
113253	Il Servizio ai Clienti : Prepararsi al contatto coi Clienti		LAN/WEB			40'	Xebec
113254	Al Servizio del Cliente : Prime Impressioni		LAN/WEB			30'	Xebec

Codice	Titolo e contenuti	684	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

Successful Customer Contact Series

113441	Al Servizio del Cliente : ATTENZIONE verso i tuoi Clienti		LAN/WEB			80'	Xebec
113255	Al Servizio del Cliente : CARE Rompicapo stuzzicanti		LAN/WEB			40'	Xebec

Challenging Situations

113256	Al Servizio del Cliente : Gestire le Lamentele dei Clienti		LAN/WEB			40'	Xebec
113257	Al Servizio del Cliente : Gestire Clienti Arrabbiati		LAN/WEB			30'	Xebec

Business In Sight Curriculum
34
Financial Strategy Series

113643	Caso studio Eurocamp - Panoramica		LAN/WEB			97'	Xebec
113644	Strategie finanziarie: Case studio Colt & Winchester 1: start-up		LAN/WEB			80'	Xebec
113645	Strategie finanziarie: Caso studio Colt & Winchester 2: crescita		LAN/WEB			44'	Xebec
113646	Strategie finanziarie: Caso studio Colt & Winchester 3: maturità		LAN/WEB			49'	Xebec
113647	Caso studio Colt & Winchester 4: analisi della concorrenza		LAN/WEB			49'	Xebec
113648	Strategie finanziarie: Caso studio Colt & Winchester 5: analisi del mercato		LAN/WEB			49'	Xebec
113649	Caso studio Colt & Winchester 6: crescita dinamica		LAN/WEB			43'	Xebec
113650	Caso studio Colt & Winchester 7: declino		LAN/WEB			43'	Xebec
113651	Strategie finanziarie: Applicare le strategie finanziarie: Moore Corporation		LAN/WEB			135'	Xebec

Marketing Series

113652	Marketing : Papa's Pizzas 1: le 4 fasi del processo di Marketing		LAN/WEB			48'	Xebec
113653	Marketing : Papa's Pizzas 2: analisi di mercato		LAN/WEB			63'	Xebec
113654	Marketing : Fase 1 - Verifica dei concetti acquisiti: dove siamo ora?		LAN/WEB			15'	Xebec
113655	Marketing : Papa's Pizzas 3: obiettivi e strategie		LAN/WEB			56'	Xebec
113656	Marketing : Papa's Pizzas 4: segmentazione e targeting		LAN/WEB			45'	Xebec
113657	Marketing : Papa's Pizzas 5: posizionamento di mercato		LAN/WEB			39'	Xebec
113658	Marketing : Fase 2 - Verifica dei concetti acquisiti: dove vogliamo arrivare?		LAN/WEB			22'	Xebec
113659	Marketing : Papa's Pizzas 6: prodotto		LAN/WEB			43'	Xebec
113660	Marketing : Papa's Pizzas 7: prezzo		LAN/WEB			31'	Xebec
113661	Marketing : Papa's Pizzas 8: distribuzione		LAN/WEB			33'	Xebec
113662	Marketing : Papa's Pizzas 9: promozione		LAN/WEB			45'	Xebec
113663	Marketing : Fase 3 - Verifica dei concetti acquisiti: come agire?		LAN/WEB			30'	Xebec
113664	Marketing : Papa's Pizzas 10: applicazione		LAN/WEB			38'	Xebec
113666	Marketing : La fase 4 del processo a 4 fasi applicata alla Carnivale Cruise Lines		LAN/WEB			156'	Xebec

Business Strategy Series

113667	Strategie 1. Caso di studio Windmaster: le 3 fasi di una pianificazione strategica		LAN/WEB			55'	Xebec
113668	Strategie 2. Caso di studio Windmaster: analisi del settore		LAN/WEB			115'	Xebec
113669	Strategie 3. Caso di studio Windmaster: analisi aziendale		LAN/WEB			85'	Xebec
113670	Strategie 4. Caso di studio Windmaster: analisi del portafoglio		LAN/WEB			80'	Xebec
113671	Strategie Aziendali. Questionario analisi		LAN/WEB			30'	Xebec
113672	Strategie 5. Caso di studio Windmaster: identificazione delle opzioni		LAN/WEB			80'	Xebec
113673	Strategie 6. Caso di studio Windmaster: valutazione delle opzioni strategiche		LAN/WEB			80'	Xebec
113674	Strategie Aziendali. Questionario scelta		LAN/WEB			10'	Xebec
113675	Strategie 7. Caso di studio Windmaster: attuazione della strategia		LAN/WEB			80'	Xebec
113676	Strategie Aziendali. Questionario attuazione		LAN/WEB			10'	Xebec
113677	Strategie aziendali. Applicazione del processo delle 3 fasi: caso di studio First Pacific		LAN/WEB			145'	Xebec

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Leadership Skills Curriculum 10

Leadership Fundamentals Series

13302	Are you a Leader?		LAN/WEB			35'	Xebec
13303	Strengthening your Position as Leader		LAN/WEB			50'	Xebec
13304	Dealing with Stress		LAN/WEB			35'	Xebec

Leading Teams Series

13271	Motivating Your Team		LAN/WEB			50'	Xebec
13272	Delegation		LAN/WEB			60'	Xebec
13273	Agreeing Objectives		LAN/WEB			35'	Xebec
13274	Giving Feedback and Praise to your Team		LAN/WEB			45'	Xebec
14009	Taking Criticism from your team		LAN/WEB			20'	Xebec
13275	Resolving Team Conflicts		LAN/WEB			20'	Xebec
13276	Developing Your Team		LAN/WEB			60'	Xebec

Communication Skills Curriculum 32

Business Meeting Series

13281	Planning a Meeting		LAN/WEB			40'	Xebec
13282	Leading a Meeting		LAN/WEB			60'	Xebec
13283	Following up a Meeting		LAN/WEB			20'	Xebec

Basic Business Writing

13345	Getting Ready to Write		LAN/WEB			56'	Xebec
13322	Writing Business Letters		LAN/WEB			30'	Xebec
13323	Writing Long Documents		LAN/WEB			30'	Xebec
13324	Editing Your Writing		LAN/WEB			12'	Xebec
13325	Simple, Powerful English		LAN/WEB			25'	Xebec
13326	Introduction to Clear Layout		LAN/WEB			15'	Xebec
13327	Writing Meeting Minutes		LAN/WEB			30'	Xebec
13328	Writing Direct Mail		LAN/WEB			35'	Xebec
13329	Sales Letters and Proposals		LAN/WEB			15'	Xebec
13330	Writing to Complain		LAN/WEB			15'	Xebec
13331	Resolving Written Complaints		LAN/WEB			25'	Xebec
13332	Inter-Office Communications		LAN/WEB			15'	Xebec
13333	Credit Control Letters		LAN/WEB			17'	Xebec

Face to Face Communication Series

13346	Making your Contribution to a Meeting		LAN/WEB			54'	Xebec
13258	Active Listening		LAN/WEB			40'	Xebec
13347	Effective Questioning		LAN/WEB			65'	Xebec
13348	Reading Non-verbal Cues		LAN/WEB			47'	Xebec
13349	Making your Point Positively		LAN/WEB			26'	Xebec
13437	Face to Face Role Play		LAN/WEB			26'	Xebec

Basic Telephone Skills Series

13308	Preparing for a Call		LAN/WEB			36'	Xebec
13309	Transferring Calls		LAN/WEB			20'	Xebec
13310	Ending a Call and Following Up		LAN/WEB			25'	Xebec
13311	Taking and Leaving Phone Messages		LAN/WEB			25'	Xebec
13438	Essential Phone Communication Skills		LAN/WEB			65'	Xebec
13312	Giving and Getting Information by Phone		LAN/WEB			30'	Xebec
13313	Negotiating on the Phone		LAN/WEB			10'	Xebec
13314	Cold Calling and Selling by Phone		LAN/WEB			20'	Xebec
13315	Handling Angry Callers		LAN/WEB			30'	Xebec
13316	Making Difficult Calls		LAN/WEB			20'	Xebec

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Financial Skills Curriculum 12

Finance for the Non-Financial Series

13259	The Importance of Money in Business		LAN/WEB			45'	Xebec
13260	Introducing the Money Cycle		LAN/WEB			85'	Xebec
13261	Understanding Working Capital		LAN/WEB			30'	Xebec
13262	Using Cash Flows to Manage		LAN/WEB			85'	Xebec
13263	Managing Working Capital		LAN/WEB			50'	Xebec
13264	What is a Budget?		LAN/WEB			35'	Xebec
13265	Preparing a Budget		LAN/WEB			35'	Xebec
13266	Budgeting for Different Business Conditions		LAN/WEB			35'	Xebec
13267	Allocating Indirect Costs		LAN/WEB			40'	Xebec
13268	Using a Budget to Manage		LAN/WEB			40'	Xebec
13269	Identifying Budget Variances		LAN/WEB			20'	Xebec
13270	Interpreting Budget Variances		LAN/WEB			60'	Xebec

Project Management Curriculum 5

Controlling and Managing Resources Series

13288	The Management Process		LAN/WEB			25'	Xebec
13289	Commitment, Process and Goals		LAN/WEB			40'	Xebec
13290	Scheduling, Staffing and Budgeting		LAN/WEB			60'	Xebec
13300	The Process of Monitoring and Control		LAN/WEB			60'	Xebec
13301	Applying Controls		LAN/WEB			35'	Xebec

Presentation Skills Curriculum 7

Creating your Presentation Series

13317	Preparation		LAN/WEB			50'	Xebec
13318	Writing Your Presentation		LAN/WEB			65'	Xebec
13319	Visual Aids		LAN/WEB			45'	Xebec

Delivering Your Presentation

13320	Your Delivery		LAN/WEB			60'	Xebec
13321	Handling Questions		LAN/WEB			20'	Xebec

Putting Your Skills to the Test

13439	Role Play: Preparation		LAN/WEB			85'	Xebec
13440	Role Play: Delivery		LAN/WEB			25'	Xebec

Customer Care Curriculum 8

Getting Ready for Customer Series

13251	Why Care for Customers?		LAN/WEB			25'	Xebec
13252	Who are your Customers?		LAN/WEB			15'	Xebec
13253	Preparing for Customer Contact		LAN/WEB			40'	Xebec
13254	First Impressions		LAN/WEB			30'	Xebec

Successful Customer Contact Series

13441	CARE for your Customers		LAN/WEB			80'	Xebec
13255	CARE Brain-teasers		LAN/WEB			40'	Xebec

Challenging Situations

13256	Handling Customer Complaints		LAN/WEB			40'	Xebec
13257	Handling Angry Customers		LAN/WEB			30'	Xebec

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Contact Centre Skills Curriculum 39

Customer Relationship Management Series

14020	The Basics of Customer Relationship Management		LAN/WEB			20'	Xebec
14021	The Business of Call Centers		LAN/WEB			20'	Xebec
14022	The Contact Center Work Environment		LAN/WEB			20'	Xebec
14023	Your Career in Customer Relationship Management		LAN/WEB			20'	Xebec

Basic Customer Contact Representative Skills

14024	Communicating with Courtesy and Professionalism		LAN/WEB			20'	Xebec
14025	Building Your Listening and Interaction Skills		LAN/WEB			20'	Xebec
14026	Positive Attitude and Motivation		LAN/WEB			20'	Xebec
14027	Handling Difficult Situations		LAN/WEB			20'	Xebec
14028	Managing Your Workday		LAN/WEB			20'	Xebec
14029	Organizing Your Workspace/Ergonomics		LAN/WEB			20'	Xebec

Customer Contact Centre Functions

14030	Sales		LAN/WEB			20'	Xebec
14031	Collections		LAN/WEB			20'	Xebec
14032	Market Research		LAN/WEB			20'	Xebec
14033	Reservations		LAN/WEB			20'	Xebec
14054	Help Desks		LAN/WEB			20'	Xebec
14034	The Successful Universal Customer Contact Representative		LAN/WEB			20'	Xebec

Consultative Selling I Series

14035	The Consultative Sales Process		LAN/WEB			20'	Xebec
14036	Setting the Tone		LAN/WEB			20'	Xebec
14037	Fact Finding and Investigating		LAN/WEB			20'	Xebec
14038	Positioning the Solution		LAN/WEB			20'	Xebec
14039	Resolving Objections		LAN/WEB			20'	Xebec
14040	Finalising the Sale		LAN/WEB			20'	Xebec

Consultative Selling II Series

14153	Selling Solutions with Confidence		LAN/WEB			20'	Xebec
14154	Successful Inbound Sales		LAN/WEB			20'	Xebec
14155	Successful Outbound Sales		LAN/WEB			20'	Xebec
14156	Order Taking and Tracking		LAN/WEB			20'	Xebec

Consultative Selling Practice Series

14080	Inbound Scenario		LAN/WEB			20'	Xebec
14081	Outbound Scenario		LAN/WEB			20'	Xebec

Customer Service and Support Series

14043	The Customer Service and Support Process		LAN/WEB			20'	Xebec
14044	Greet the Customer and Identify the Purpose of the Contact		LAN/WEB			20'	Xebec
14045	Position the Resolution		LAN/WEB			20'	Xebec
14046	Conclude the Contact		LAN/WEB			20'	Xebec

Customer Service and Support Series

14041	External Scenario		LAN/WEB			20'	Xebec
14042	Internal Scenario		LAN/WEB			20'	Xebec

Communication Media and Etiquette Series

14049	Multiple Communication Media		LAN/WEB			20'	Xebec
14050	Voice Communication		LAN/WEB			20'	Xebec
14051	Internet Communication		LAN/WEB			20'	Xebec
14052	Messaging Communication		LAN/WEB			20'	Xebec
14053	Video Communication		LAN/WEB			20'	Xebec

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Selling Skills Curriculum 46

Developing Winning Proposals Series

14055	Match Your Effort to the Opportunity		LAN/WEB			30'	Xebec
14056	Plan Your Proposal Strategy & Process		LAN/WEB			35'	Xebec
14057	Draft Your Proposal		LAN/WEB			50'	Xebec
14058	Add the Finishing Touches		LAN/WEB			40'	Xebec
14059	Edit for Persuasion & Impact		LAN/WEB			50'	Xebec

Thinking on Your Feet Series, Handling 11 Difficult Question Types

14066	SEER Format TM to Be Clear & Complete		LAN/WEB			25'	Xebec
14067	Hostile Questions		LAN/WEB			50'	Xebec
14068	2-Option, Show-off, Hypothetical, Long		LAN/WEB			50'	Xebec
14069	Upstaging, Off the Record, Bad Experience		LAN/WEB			50'	Xebec
14070	Practice: Thinking on your Feet		LAN/WEB			35'	Xebec

Write to your Buyers, Emails, Letter, Reports

14071	The Five Writing Steps		LAN/WEB			20'	Xebec
14072	Get Your Foot in the Door Documents		LAN/WEB			20'	Xebec
14073	Follow-ups to Meeting or Calls		LAN/WEB			20'	Xebec
14074	Responses to Inquiries		LAN/WEB			20'	Xebec
14075	Bad News' Messages and Apologies		LAN/WEB			20'	Xebec
14076	Goodwill Building		LAN/WEB			20'	Xebec
14077	Thank You's		LAN/WEB			20'	Xebec
14078	Referrals		LAN/WEB			20'	Xebec
14079	Introductions: Self & Colleagues		LAN/WEB			20'	Xebec

Create and Deliver Sales Presentations with Impact

14060	Creating Executive Presence		LAN/WEB			40'	Xebec
14061	Organizing and Developing Content		LAN/WEB			45'	Xebec
14062	Be Persuasive Not Just Informative		LAN/WEB			60'	Xebec
14063	Delivering a Written Proposal Orally		LAN/WEB			25'	Xebec
14064	Planning & Creating Visual Support		LAN/WEB			35'	Xebec

Evaluate Yours Position and Your Client's Position

14065	Preparing for the Negotiation		LAN/WEB			20'	Xebec
14115	Evaluate Your Position and Your Client's Position		LAN/WEB			25'	Xebec
14116	Setting the Proper Tone		LAN/WEB			20'	Xebec
14117	Adopting a Win-Win Strategy		LAN/WEB			45'	Xebec
14118	Using Smart Win-Win Strategies		LAN/WEB			20'	Xebec
14119	Responding to Buyer Strategies 1		LAN/WEB			45'	Xebec
14120	Responding to Buyer Strategies 2		LAN/WEB			45'	Xebec
14126	Responding to Buyer Strategies 3		LAN/WEB			46'	Xebec

Everyone Sells, Selling Skills for the Non-Salesperson

14127	Your Role In Selling To Customers		LAN/WEB			30'	Xebec
14128	Understanding Customers And Their Requirements		LAN/WEB			34'	Xebec
14129	Knowledge Required		LAN/WEB			38'	Xebec
14130	Skills Required		LAN/WEB			40'	Xebec
14131	Sales Techniques		LAN/WEB			50'	Xebec
14132	Handling Objections		LAN/WEB			50'	Xebec
14133	Closing The Sale		LAN/WEB			30'	Xebec
14134	Handling Complaints And Service Failures		LAN/WEB			35'	Xebec

Managing Your Pipeline, Times and Territory

14082	Generating Leads & Qualifying Prospects		LAN/WEB			60'	Xebec
14083	Your Personal Marketing Efforts		LAN/WEB			30'	Xebec
14084	Cold-Calling: Who, When, What to Say		LAN/WEB			30'	Xebec
14085	Allocating Your Time: Prospecting, Paperwork, Client Priorities		LAN/WEB			30'	Xebec
14086	Pre-Call Planning & Follow-up		LAN/WEB			30'	Xebec
14704	Account Management Strategy		LAN/WEB				Xebec

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Performance Management Curriculum 13

Appraisal Series

13277	What's behind Appraisal?		LAN/WEB			50'	Xebec
13343	Measuring and Recording Performance		LAN/WEB			73'	Xebec
13278	Preparing for a Formal Appraisal		LAN/WEB			50'	Xebec
13344	The Appraisal Interview		LAN/WEB			80'	Xebec
13279	Questioning Techniques for Appraisals		LAN/WEB			20'	Xebec
14010	Listening Techniques for Appraisal		LAN/WEB			40'	Xebec
13280	Improving Working Relationships		LAN/WEB			35'	Xebec

Coaching Skills

13284	When to Coach		LAN/WEB			35'	Xebec
13334	Your Coaching Style		LAN/WEB			15'	Xebec
13335	How to Coach		LAN/WEB			65'	Xebec
13285	Practical Coaching Situations		LAN/WEB			55'	Xebec
13286	Selecting a Coaching Candidate		LAN/WEB			17'	Xebec
13287	Reviewing a Coaching Experience		LAN/WEB			17'	Xebec

Email Curriculum 3

Effective Email

13894	Policies and Procedures		LAN/WEB			20'	Xebec
13895	Send the Right Message		LAN/WEB			45'	Xebec
13896	Managing Your Email		LAN/WEB			30'	Xebec

Corporate Policies and Procedures Curriculum 5

Equal Opportunities

13442	Principles of Equal Opportunities *		LAN/WEB			15'	Xebec
13306	Harassment *		LAN/WEB			17'	Xebec
13307	Discrimination *		LAN/WEB			10'	Xebec

Security and Confidentiality

13447	Security Procedures *		LAN/WEB			25'	Xebec
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Sexual Harassment

14017	Sexual Harassment in the Work Place * ^		LAN/WEB			30'	Xebec
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Health and Safety Curriculum 7

Health and Safety for Individuals

13443	Safety in the Office		LAN/WEB			36'	Xebec
13640	Safety in the Industry		LAN/WEB			30'	Xebec
13641	Dealing with Emergencies		LAN/WEB			39'	Xebec
13629	Keeping Safe at Work		LAN/WEB			26'	Xebec

Health and Safety for Managers

13444	Setting Safety Standards		LAN/WEB			57'	Xebec
13445	Dealing with Authorities		LAN/WEB			26'	Xebec
13446	Improving Safety		LAN/WEB			37'	Xebec

Work Place and Legal Issues Curriculum 2

Work Place and Legal Issues Series - for sale in US only

14018	Civil Treatment for Employees		LAN/WEB			180'	Xebec
14019	Civil Treatment for Managers		LAN/WEB			210'	Xebec

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Induction Curriculum 5
Induction Series

13848D	Health and Safety Awareness (7 Courses)		LAN/WEB			115'	Xebec
13855D	Security Policy (2 courses)		LAN/WEB			25'	Xebec
13857D	Work Legislation (4 courses)		LAN/WEB			65'	Xebec
13861D	Equal Opportunities (3 courses)		LAN/WEB			45'	Xebec
13864D	Essential Work Skills (5 courses)		LAN/WEB			90'	Xebec

Time Management Curriculum 1
Time Management Basic Series

13305	Managing Time		LAN/WEB				Xebec
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Teamworking Curriculum 8
Forming and Effective Team Series

13715	Defining a Team's Direction *		LAN/WEB			42'	Xebec
13716	Defining Responsibilities in a Team *		LAN/WEB			42'	Xebec
13717	Understanding Team Roles *		LAN/WEB			42'	Xebec

Managing Difficulties Within a Team

13718	Resolving Conflict Within a Team *		LAN/WEB			57'	Xebec
13719	Creating a Collaborative Team Environment *		LAN/WEB			61'	Xebec
13720	Handling Difficult Team Members *		LAN/WEB			54'	Xebec

Working Productively Within a Team

13721	Solving Problems as a Team *		LAN/WEB			44'	Xebec
13722	Making Decisions as a Team *		LAN/WEB			49'	Xebec

Business In Sight Curriculum 49
Financial Strategy Series

13643	The Eurocamp Case Study: Overview		LAN/WEB			97'	Xebec
13644	Colt & Winchester Case Study 1: Start-up Businesses		LAN/WEB			80'	Xebec
13645	Colt & Winchester Case Study 2: Growth Businesses		LAN/WEB			44'	Xebec
13646	Colt & Winchester Case Study 3: Mature Businesses		LAN/WEB			49'	Xebec
13647	Colt & Winchester Case Study 4: Accounting for Competitors		LAN/WEB			49'	Xebec
13648	Colt & Winchester Case Study 5: Accounting for Customers		LAN/WEB			49'	Xebec
13649	Colt & Winchester Case Study 6: The Dynamic Growth Option		LAN/WEB			43'	Xebec
13650	Colt & Winchester Case Study 7: Declining Businesses		LAN/WEB			43'	Xebec
13651	Applying Financial Strategy: The Moore Corporation Case Study		LAN/WEB			135'	Xebec

Marketing Series

13652	Papa's Pizzas Case Study 1: The 4 Stages of Marketing		LAN/WEB			48'	Xebec
13653	Papa's Pizzas Case Study 2: Market Analysis		LAN/WEB			63'	Xebec
13654	Stage 1: Question Bank		LAN/WEB			15'	Xebec
13655	Papa's Pizzas Case Study 3: Objectives and Strategies		LAN/WEB			56'	Xebec
13656	Papa's Pizzas Case Study 4: Segmentation and Targeting		LAN/WEB			45'	Xebec
13657	Papa's Pizzas Case Study 5: Marketing Positioning		LAN/WEB			39'	Xebec
13658	Stage 2: Question Bank		LAN/WEB			22'	Xebec
13659	Papa's Pizzas Case Study 6: Product		LAN/WEB			43'	Xebec
13660	Papa's Pizzas Case Study 7: Price		LAN/WEB			31'	Xebec
13661	Papa's Pizzas Case Study 8: Place		LAN/WEB			33'	Xebec
13662	Papa's Pizzas Case Study 9: Promotion		LAN/WEB			45'	Xebec
13663	Stage 3: Question Bank		LAN/WEB			30'	Xebec
13664	Papa's Pizzas Case Study 10: Implementation		LAN/WEB			38'	Xebec
13666	Apply the 4 Stage Process: Carnival Cruise Lines Case Study		LAN/WEB			156'	Xebec

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Business Strategy Series

13667	Windmaster Case Study 1: The 3 Phases of Strategic Planning			LAN/WEB		55'	Xebec
13668	Windmaster Case Study 2: Industry Analysis			LAN/WEB		115'	Xebec
13669	Windmaster Case Study 3: Company Analysis			LAN/WEB		85'	Xebec
13670	Windmaster Case Study 4: Portfolio Analysis			LAN/WEB		80'	Xebec
13671	Analysis Question Bank			LAN/WEB		30'	Xebec
13672	Windmaster Case Study 5: Identifying Strategic Options			LAN/WEB		80'	Xebec
13673	Windmaster Case Study 6: Evaluating Strategic Options			LAN/WEB		80'	Xebec
13674	Choice Question Bank			LAN/WEB		10'	Xebec
13675	Windmaster Case Study 7: Strategy Implementation			LAN/WEB		80'	Xebec
13676	Implementation Question Bank			LAN/WEB		10'	Xebec
13677	Apply the 4 Phase Process: First Pacific Case Study			LAN/WEB		145'	Xebec

Operations Series

13678	Babcock & Wilcox Case Study: Operations Overview ^			LAN/WEB		75'	Xebec
13679	Royce Hotel Case Study 1: Understanding the Business ^			LAN/WEB		62'	Xebec
13680	Royce Hotel Case Study 2: Planning and Control ^			LAN/WEB		60'	Xebec
13681	Royce Hotel Case Study 3: Inventory ^			LAN/WEB		45'	Xebec
13682	Royce Hotel Case Study 4: Quality ^			LAN/WEB		35'	Xebec
13683	Royce Hotel Case Study 5: Process Choice ^			LAN/WEB		55'	Xebec
13684	Royce Hotel Case Study 6: Bringing it Together ^			LAN/WEB		14'	Xebec
13685	Apply the Theory: The Ford Motor Company Case Study ^			LAN/WEB		92'	Xebec

Accountability Series

13723	Main Features			LAN/WEB		59'	Xebec
13724	Growth			LAN/WEB		55'	Xebec
13725	Profitability			LAN/WEB		67'	Xebec
13726	Liquidity			LAN/WEB		54'	Xebec
13727	Investment			LAN/WEB		58'	Xebec
13728	Finance			LAN/WEB		69'	Xebec
13729	Conclusion			LAN/WEB		53'	Xebec

TECO - Industrial and Safety Skills (HTML based)

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Blueprint Reading Series

14728	General Print Reading			LAN/WEB			Xebec
14729	Electrical Print Reading			LAN/WEB			Xebec
14730	Process and Instrumentation Drawings (R)			LAN/WEB			Xebec
14731	Geometric Dimensioning and Tolerancing (R)			LAN/WEB			Xebec
14732	Mechanical Print Reading			LAN/WEB			Xebec

Electrical/Electronics Series

14733	Basic Electricity			LAN/WEB			Xebec
14734	AC Circuits			LAN/WEB			Xebec
14735	DC Circuits			LAN/WEB			Xebec
14736	Motors and Transformers			LAN/WEB			Xebec
14737	Introduction to Electronics			LAN/WEB			Xebec
14738	Solid State Theory			LAN/WEB			Xebec
14739	Digital Electronics			LAN/WEB			Xebec

General Skills Series

14740	General Troubleshooting Skills			LAN/WEB			Xebec
14741	TQM			LAN/WEB			Xebec
14742	ISO 9000 (R)			LAN/WEB			Xebec
14743	Measuring and Gauging			LAN/WEB			Xebec

Hydraulics Series

14744	Introduction to Hydraulics			LAN/WEB			Xebec
14745	System Components			LAN/WEB			Xebec
14746	Motors and Actuators			LAN/WEB			Xebec
14747	Hydraulic Valves			LAN/WEB			Xebec
14748	Troubleshooting			LAN/WEB			Xebec

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Instrumentation and Control Series

14749	Introduction to Instrumentation and Control			LAN/WEB			Xebec
14750	Measurement Devices			LAN/WEB			Xebec
14751	Control Devices			LAN/WEB			Xebec
14752	Troubleshooting			LAN/WEB			Xebec

Machining Series

14753	CNC Machine Systems			LAN/WEB			Xebec
14754	Principles of Machining			LAN/WEB			Xebec
14755	Metal Cutting			LAN/WEB			Xebec

Pneumatics Series

14756	Introduction to Pneumatics			LAN/WEB			Xebec
14757	Pneumatics: Actuators			LAN/WEB			Xebec
14758	Pneumatics: Control Devices			LAN/WEB			Xebec
14759	Pneumatics: Troubleshooting			LAN/WEB			Xebec

Programmable Controllers Series

14761	PLC Programming			LAN/WEB			Xebec
14762	Troubleshooting			LAN/WEB			Xebec
14760	Intro to PLCs (replaces how PLCs work)			LAN/WEB			Xebec

Statistical Process Control Series

14763	Basic Statistical Process Control			LAN/WEB			Xebec
14764	Advanced Statistical Process Control			LAN/WEB			Xebec

Industrial Safety Curriculum

14765	Lockout/Tagout			LAN/WEB			Xebec
14766	Forklift Safety			LAN/WEB			Xebec
14767	Hazard Communication			LAN/WEB			Xebec
14768	Personal Protective Equipment			LAN/WEB			Xebec
14769	Applied Ergonomics			LAN/WEB			Xebec
14770	HM - 126F			LAN/WEB			Xebec
14771	Respirator Use			LAN/WEB			Xebec
14772	Confined Space Entry			LAN/WEB			Xebec

THOMSON - NETg Courses
Business and Professional Development Library
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Accounting and Finance Curriculum
18
Business Finance Series

48511	Business Finance: Risk Analysis			LAN/WEB		6-8 h	Thomson - NETg
48512	Business Finance: Time Value of Money			LAN/WEB		6-8 h	Thomson - NETg
48513	Business Finance: Valuation of Stocks and Bonds			LAN/WEB		6-8 h	Thomson - NETg

Business Accounting Series

48521	Business Accounting: Accounting for Assets			LAN/WEB		6-8 h	Thomson - NETg
48522	Business Accounting: Accounting for Liabilities			LAN/WEB		6-8 h	Thomson - NETg
48523	Business Accounting: Accounting for Stockholders Equity			LAN/WEB		6-8 h	Thomson - NETg

Financial Statements Series

48531	Financial Statements: Financial Statements Analysis			LAN/WEB		6-8 h	Thomson - NETg
48532	Financial Statements: Reading and Analyzing an Annual Report			LAN/WEB		6-8 h	Thomson - NETg
48533	Financial Statements: Analyzing Cash Flows			LAN/WEB		6-8 h	Thomson - NETg

Financial Management Series

48501	Financial Management Series: Fundamental Accounting Concepts			LAN/WEB		6-8 h	Thomson - NETg
48502	Financial Management Series: Understanding Financial Statements			LAN/WEB		6-8 h	Thomson - NETg
48503	Financial Management Series: Budgeting Essentials			LAN/WEB		6-8 h	Thomson - NETg
48504	Financial Management Series: Cash Analysis and Management			LAN/WEB		6-8 h	Thomson - NETg

Codice	Titolo e contenuti	684	mod. erogazione		Note	Durata	Content Provider
			CD/LOD	LAN/WEB			

48505	Financial Management Series: Analyzing Financial Statements			LAN/WEB		6-8 h	Thomson - NETg
48506	Financial Management Series: Inventory Costing and Depreciation			LAN/WEB		6-8 h	Thomson - NETg

Budgeting Series

48541	Budgeting: Creating and Analyzing a Budget			LAN/WEB		6-8 h	Thomson - NETg
48542	Budgeting: Operating and Manufacturing Budgets			LAN/WEB		6-8 h	Thomson - NETg
48543	Budgeting: Capital Budgeting			LAN/WEB		6-8 h	Thomson - NETg

Financial Services Curriculum 10

Professional Teller Series

48001+	The Professional Teller: Practices for Working in Today's Financial Institution			LAN/WEB		6-8 h	Thomson - NETg
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Note: This 9 program is sold as a 10-title library with an additional customer service and is not available on CD-ROM
Course 48001 will be replaced by course series 48011 - 48019

The Professional Teller Series

48011	The Professional Teller: Understanding the Basics			LAN/WEB		6-8 h	Thomson - NETg
48012	The Professional Teller: Providing Customer Service			LAN/WEB		6-8 h	Thomson - NETg
48013	The Professional Teller: Working with Money			LAN/WEB		6-8 h	Thomson - NETg
48014	The Professional Teller: Identifying Negotiable Instruments			LAN/WEB		6-8 h	Thomson - NETg
48015	The Professional Teller: Handling Customer Accounts			LAN/WEB		6-8 h	Thomson - NETg
48016	The Professional Teller: Balancing Your Transactions			LAN/WEB		6-8 h	Thomson - NETg
48017	The Professional Teller: Following Security Procedures			LAN/WEB		6-8 h	Thomson - NETg
48018	The Professional Teller: Observing Government Regulations			LAN/WEB		6-8 h	Thomson - NETg
48019	The Professional Teller: A Day in the Life of a Teller			LAN/WEB		6-8 h	Thomson - NETg

Communication Curriculum 32

Interpersonal Communication Series

45002	Interpersonal Communication: Effective Communication			LAN/WEB		6-8 h	Thomson - NETg
45003	Interpersonal Communication: Listening Skills			LAN/WEB		6-8 h	Thomson - NETg
44003	Interpersonal Communication: Telephone Skills			LAN/WEB		6-8 h	Thomson - NETg

Emotional Intelligence

45211	Emotional Intelligence: Developing Emotional Intelligence Skills			LAN/WEB		6-8 h	Thomson - NETg
45212	Emotional Intelligence: Applying Emotional Intelligence in the Workplace			LAN/WEB		6-8 h	Thomson - NETg
45213	Emotional Intelligence: Emotional Intelligence for Executives			LAN/WEB		6-8 h	Thomson - NETg

Grammar Skills Series

45004	Grammar Skills: The Parts of Speech			LAN/WEB		6-8 h	Thomson - NETg
45005	Grammar Skills: Writing Effective Sentences			LAN/WEB		6-8 h	Thomson - NETg
45006	Grammar Skills: Punctuation, Mechanics and Word Usage			LAN/WEB		6-8 h	Thomson - NETg

Effective Presentations Series

45015	Effective Presentations: Planning a Presentation			LAN/WEB		6-8 h	Thomson - NETg
45016	Effective Presentations: The Presentation Process			LAN/WEB		6-8 h	Thomson - NETg
45017	Effective Presentations: Essentials of Persuasion			LAN/WEB		6-8 h	Thomson - NETg

Advanced Interpersonal Communication Series

45101	Advanced Interpersonal Communication: Building Relationships			LAN/WEB		6-8 h	Thomson - NETg
45102	Advanced Interpersonal Communication: Communicating with Co-workers			LAN/WEB		6-8 h	Thomson - NETg
45103	Advanced Interpersonal Communication: Communicating to Build a Positive Culture			LAN/WEB		6-8 h	Thomson - NETg

Communicating with Difficult People Series

45201	Communicating with Difficult People: Working With Difficult Employees			LAN/WEB		6-8 h	Thomson - NETg
45202	Communicating with Difficult People: Handling Difficult Co-workers			LAN/WEB		6-8 h	Thomson - NETg
45203	Communicating with Difficult People: Communicating With Your Manager			LAN/WEB		6-8 h	Thomson - NETg

Cross-Cultural Business Communication Series

45221	Cross-Cultural Business Communication: Understanding Cultural Differences			LAN/WEB		6-8 h	Thomson - NETg
45222	Cross-Cultural Business Communication: Developing Cross-Cultural Communication Skills			LAN/WEB		6-8 h	Thomson - NETg
45223	Cross-Cultural Business Communication: Addressing Cross-Cultural Business Situations			LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			
Business Writing Series							
45007	Business Writing: The Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
45008	Business Writing: Creating Effective Proposals			LAN/WEB		6-8 h	Thomson - NETg
E-mail Etiquette Series							
45231	E-mail Etiquette: E-mail in the Workplace			LAN/WEB		6-8 h	Thomson - NETg
45232	E-mail Etiquette: Using E-mail to Communicate Successfully			LAN/WEB		6-8 h	Thomson - NETg
45233	E-mail Etiquette: Writing Effective E-mail Messages			LAN/WEB		6-8 h	Thomson - NETg
Organizational Communication Series							
45241	Organizational Communication: The Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
45242	Organizational Communication: Communicating in the Workplace			LAN/WEB		6-8 h	Thomson - NETg
45243	Organizational Communication: Managing Communication			LAN/WEB		6-8 h	Thomson - NETg
Business Etiquette Series							
45251	Business Etiquette: Office Protocol			LAN/WEB		6-8 h	Thomson - NETg
45252	Business Etiquette: Communicating in Today's Workplace			LAN/WEB		6-8 h	Thomson - NETg
45253	Business Etiquette: Business Functions and Travel			LAN/WEB		6-8 h	Thomson - NETg

Customer Service Curriculum 15

Excellence in Service Series							
44004	Excellence in Service: Fundamentals for Managers			LAN/WEB		6-8 h	Thomson - NETg
44005	Excellence in Service: Fundamentals for Employees			LAN/WEB		6-8 h	Thomson - NETg
44006	Excellence in Service: Providing Superior Customer Service			LAN/WEB		6-8 h	Thomson - NETg
44007	Excellence in Service: Working With Upset Customers			LAN/WEB		6-8 h	Thomson - NETg
44008	Excellence in Service: Communicating With Your Customers			LAN/WEB		6-8 h	Thomson - NETg
44009	Excellence in Service: Establishing Service Standards			LAN/WEB		6-8 h	Thomson - NETg
44010	Excellence in Service: Building a Customer Service Team			LAN/WEB		6-8 h	Thomson - NETg
44011	Excellence in Service: Creating Customer Loyalty			LAN/WEB		6-8 h	Thomson - NETg
Call Center Series							
44002	Call Center: Inbound Customer Service: Credit Card			LAN/WEB		6-8 h	Thomson - NETg
Call Center Management Series							
44021	Call Center Management: Managing an Inbound Call Center			LAN/WEB		6-8 h	Thomson - NETg
44022	Call Center Management: Measuring Quality and Performance			LAN/WEB		6-8 h	Thomson - NETg
44023	Call Center Management: Managing and Motivating Your Staff			LAN/WEB		6-8 h	Thomson - NETg
Customer Relationship Management Series							
44031	Customer Relationship Management: Fundamentals of CRM			LAN/WEB		6-8 h	Thomson - NETg
44032	Customer Relationship Management: Implementing CRM			LAN/WEB		6-8 h	Thomson - NETg
44033	Customer Relationship Management: eCRM			LAN/WEB		6-8 h	Thomson - NETg

Management Curriculum 39

Essentials of Management Series							
41006	Essentials of Management: Expert Negotiating			LAN/WEB		6-8 h	Thomson - NETg
41020	Essentials of Management: Succeeding as a New Manager			LAN/WEB		6-8 h	Thomson - NETg
41021	Essentials of Management: Creating a Positive Workplace			LAN/WEB		6-8 h	Thomson - NETg
41022	Essentials of Management: Maintaining a Productive Workforce			LAN/WEB		6-8 h	Thomson - NETg
Employee Performance Series							
41004	Employee Performance: Managing Difficult People			LAN/WEB		6-8 h	Thomson - NETg
41007	Employee Performance: Providing Feedback			LAN/WEB		6-8 h	Thomson - NETg
41008	Employee Performance: Resolving Conflict			LAN/WEB		6-8 h	Thomson - NETg
Conducting Meetings Series							
41009	Conducting Meetings: The Meeting Process			LAN/WEB		6-8 h	Thomson - NETg
41010	Conducting Meetings: Managing a Meeting			LAN/WEB		6-8 h	Thomson - NETg
41011	Conducting Meetings: Effective Meeting Communication			LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			
Facilitation Series							
41031	Facilitation- The Effective Facilitator			LAN/WEB		6-8 h	Thomson - NETg
41032	Facilitation- The Facilitation Process			LAN/WEB		6-8 h	Thomson - NETg
41033	Facilitation- Facilitating Challenging Situations			LAN/WEB		6-8 h	Thomson - NETg
Correcting Performance Problems Series							
41061	Correcting Performance Problems: Identifying Performance Problems			LAN/WEB		6-8 h	Thomson - NETg
41062	Correcting Performance Problems: Addressing Performance Problems			LAN/WEB		6-8 h	Thomson - NETg
41063	Correcting Performance Problems: Disciplining Employees			LAN/WEB		6-8 h	Thomson - NETg
Managing Performance Series							
41051	Managing Performance: Establishing a Performance Plan			LAN/WEB		6-8 h	Thomson - NETg
41052	Managing Performance: The Performance Appraisal Process			LAN/WEB		6-8 h	Thomson - NETg
41053	Managing Performance: Overcoming Performance Appraisal Challenges			LAN/WEB		6-8 h	Thomson - NETg
Change Management Series							
41003	Change Management: Managing Change			LAN/WEB		6-8 h	Thomson - NETg
41012	Change Management: Adapting to Change			LAN/WEB		6-8 h	Thomson - NETg
Coaching Series							
41041	Coaching: Building Relationships			LAN/WEB		6-8 h	Thomson - NETg
41042	Coaching: Applying the Coaching Process			LAN/WEB		6-8 h	Thomson - NETg
41043	Coaching: Communicating with Employees			LAN/WEB		6-8 h	Thomson - NETg
Business Ethics Series							
41071	Business Ethics: Ethics Decision Making			LAN/WEB		6-8 h	Thomson - NETg
41072	Business Ethics: Managerial Business Ethics			LAN/WEB		6-8 h	Thomson - NETg
41073	Business Ethics: Organizational Ethics			LAN/WEB		6-8 h	Thomson - NETg
Negotiating Series							
41081	Negotiating: Preparing for a Negotiation			LAN/WEB		6-8 h	Thomson - NETg
41082	Negotiating: The Negotiation Process			LAN/WEB		6-8 h	Thomson - NETg
41083	Negotiating: Advanced Negotiation Tactics			LAN/WEB		6-8 h	Thomson - NETg
Mentoring Series							
41091	Mentoring: Implementing a Formal Mentoring Program			LAN/WEB		6-8 h	Thomson - NETg
41092	Mentoring: Developing Your Mentoring Skills			LAN/WEB		6-8 h	Thomson - NETg
41093	Mentoring: Using a Mentor to Your Advantage			LAN/WEB		6-8 h	Thomson - NETg
Organizational Behavior Series							
41101	Organizational Behavior: Organizational Dynamics for Individuals			LAN/WEB		6-8 h	Thomson - NETg
41102	Organizational Behavior: Organizational Group Dynamics			LAN/WEB		6-8 h	Thomson - NETg
41103	Organizational Behavior: The Organizational System			LAN/WEB		6-8 h	Thomson - NETg
360-Degree Feedback Series							
47201	360-Degree Feedback: Experiencing 360-Degree Feedback			LAN/WEB		6-8 h	Thomson - NETg
47202	360-Degree Feedback: Implementing a 360-Degree Program			LAN/WEB		6-8 h	Thomson - NETg
47203	360-Degree Feedback: Maximizing the Benefits of 360-Degree Feedback			LAN/WEB		6-8 h	Thomson - NETg

Leadership Curriculum
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Managerial Leadership Series

46111	Managerial Leadership: Creating a Vision			LAN/WEB		6-8 h	Thomson - NETg
46112	Managerial Leadership: Leading Through Change			LAN/WEB		6-8 h	Thomson - NETg
46113	Managerial Leadership: Motivating Employees			LAN/WEB		6-8 h	Thomson - NETg

Frontline Leadership Series

46101	Frontline Leadership: Preparing to Lead			LAN/WEB		6-8 h	Thomson - NETg
46102	Frontline Leadership: Knowledge in the Workplace			LAN/WEB		6-8 h	Thomson - NETg
46103	Frontline Leadership: Positively Influencing Workplace Culture			LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			

Motivation Series

46121	Motivation: Fostering Employee Motivation			LAN/WEB		6-8 h	Thomson - NETg
46122	Motivation: Motivating Through Rewards and Recognition			LAN/WEB		6-8 h	Thomson - NETg
46123	Motivation: Empowering to Increase Motivation			LAN/WEB		6-8 h	Thomson - NETg

Decision Making and Problem Solving Series

46001	Decision Making & Problem Solving: Decision Making Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
46006	Decision Making & Problem Solving: Problem Solving Fundamentals			LAN/WEB		6-8 h	Thomson - NETg

Leadership Development Series

46002	Leadership Development: Delegation			LAN/WEB		6-8 h	Thomson - NETg
46003	Leadership Development: Goal Setting			LAN/WEB		6-8 h	Thomson - NETg
46004	Leadership Development: Leading the Way			LAN/WEB		6-8 h	Thomson - NETg
46005	Leadership Development: Motivation			LAN/WEB		6-8 h	Thomson - NETg

Executive Level Leadership

46201	Executive Level Leadership: Becoming an Executive Leader			LAN/WEB		6-8 h	Thomson - NETg
46202	Executive Level Leadership: Change and the Executive Leader			LAN/WEB		6-8 h	Thomson - NETg
46203	Executive Level Leadership: Leadership and Communication			LAN/WEB		6-8 h	Thomson - NETg

Human Resources Series
18
Interviewing Series

47010	Interviewing Skills: Preparing for an Interview			LAN/WEB		6-8 h	Thomson - NETg
47011	Interviewing Skills: Conducting an Interview			LAN/WEB		6-8 h	Thomson - NETg
47012	Interviewing Skills: Laws Governing the Interview Process			LAN/WEB		6-8 h	Thomson - NETg

Diversity Series

47008	Diversity: What Managers Should Know			LAN/WEB		6-8 h	Thomson - NETg
47009	Diversity: What Employees Should Know			LAN/WEB		6-8 h	Thomson - NETg

Workplace Aggression Series

47101	Workplace Aggression: Recognizing Aggressive Behavior			LAN/WEB		6-8 h	Thomson - NETg
47102	Workplace Aggression: Defusing Aggressive Situations			LAN/WEB		6-8 h	Thomson - NETg
47103	Workplace Aggression: Taking a Proactive Approach			LAN/WEB		6-8 h	Thomson - NETg

Recruiting and Retention Series

47111	Recruiting and Retention: Staffing Your Organization			LAN/WEB		6-8 h	Thomson - NETg
47112	Recruiting and Retention: Internet Recruiting			LAN/WEB		6-8 h	Thomson - NETg
47113	Recruiting and Retention: Keeping Your Good Employees			LAN/WEB		6-8 h	Thomson - NETg

Exit Interviewing Skills Series

47014	Exit Interviewing Skills: Preparing for an Exit Interview			LAN/WEB		6-8 h	Thomson - NETg
47015	Exit Interviewing Skills: Conducting an Exit Interview			LAN/WEB		6-8 h	Thomson - NETg
47016	Exit Interviewing Skills: The Termination Process			LAN/WEB		6-8 h	Thomson - NETg

Sexual Harassment Series

47004	Sexual Harassment: What Managers Should Know (Service)			LAN/WEB		6-8 h	Thomson - NETg
47005	Sexual Harassment: What Employees Should Know (Service)			LAN/WEB		6-8 h	Thomson - NETg
47006	Sexual Harassment: What Managers Should Know (Manufacturing)			LAN/WEB		6-8 h	Thomson - NETg
47007	Sexual Harassment: What Employees Should Know (Manufacturing)			LAN/WEB		6-8 h	Thomson - NETg

Personal Development Curriculum
20
Organizational Skills Series

43001	Organizational Skills: Managing Information			LAN/WEB		6-8 h	Thomson - NETg
43004	Organizational Skills: Time Management			LAN/WEB		6-8 h	Thomson - NETg

Stress Management Series

43005	Stress Management: Fundamentals for Managers			LAN/WEB		6-8 h	Thomson - NETg
43006	Stress Management: Fundamentals for Employees			LAN/WEB		6-8 h	Thomson - NETg

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Creativity and Innovation Series

43003	Creativity and Innovation: Thinking Creatively			LAN/WEB		6-8 h	Thomson - NETg
43031	Creativity and Innovation: Increasing Personal Creativity			LAN/WEB		6-8 h	Thomson - NETg
43032	Creativity and Innovation: Fostering a Creative Environment			LAN/WEB		6-8 h	Thomson - NETg
43033	Creativity and Innovation: Promoting Team Creativity			LAN/WEB		6-8 h	Thomson - NETg

Time Management Series

43021	Time Management: Developing a Plan			LAN/WEB		6-8 h	Thomson - NETg
43022	Time Management: Planning Your Day			LAN/WEB		6-8 h	Thomson - NETg
43023	Time Management: Overcoming Challenges			LAN/WEB		6-8 h	Thomson - NETg

Self Development Series

43010	Self Development: Balancing Your Personal and Professional Life			LAN/WEB		6-8 h	Thomson - NETg
43011	Self Development: Motivating Yourself to Perform			LAN/WEB		6-8 h	Thomson - NETg
43012	Self Development: Increasing Your Assertiveness			LAN/WEB		6-8 h	Thomson - NETg
43013	Self Development: Developing Rapport Through Communication			LAN/WEB		6-8 h	Thomson - NETg
43014	Self Development: Improving Your Memory			LAN/WEB		6-8 h	Thomson - NETg
43015	Self Development: Positively Influencing Others			LAN/WEB		6-8 h	Thomson - NETg

Career Development Series

43041	Career Development: Developing a Career Strategy			LAN/WEB		6-8 h	Thomson - NETg
43042	Career Development: Excelling in Your Career			LAN/WEB		6-8 h	Thomson - NETg
43043	Career Development: Professional Networking			LAN/WEB		6-8 h	Thomson - NETg

Project Management Curriculum

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Project Management Essentials Series

41551	Project Management Essentials: Planning a Project			LAN/WEB		6-8 h	Thomson - NETg
41552	Project Management Essentials: Project Scheduling and Budgeting			LAN/WEB		6-8 h	Thomson - NETg
41553	Project Management Essentials: Controlling and Closing a Project			LAN/WEB		6-8 h	Thomson - NETg

Project Management Series

The Project Management Curriculum was developed in alignment with the Project Management Institute's A Guide to the Project Management Body of Knowledge (PMBOK® Guide).

41501	Project Management: The Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
41502	Project Management: Scope			LAN/WEB		6-8 h	Thomson - NETg
41503	Project Management: Time Management			LAN/WEB		6-8 h	Thomson - NETg
41504	Project Management: Estimating Costs			LAN/WEB		6-8 h	Thomson - NETg
41505	Project Management: Quality Standards			LAN/WEB		6-8 h	Thomson - NETg
41506	Project Management: Risk Management			LAN/WEB		6-8 h	Thomson - NETg
41507	Project Management: The Team			LAN/WEB		6-8 h	Thomson - NETg
41508	Project Management: Communications			LAN/WEB		6-8 h	Thomson - NETg
41509	Project Management: Contracts and Procurement			LAN/WEB		6-8 h	Thomson - NETg
41510	Project Management: Coordination			LAN/WEB		6-8 h	Thomson - NETg
41511	Project Management: The Process			LAN/WEB		6-8 h	Thomson - NETg
41512	Advanced Project Management: Building Productive Stake Holder			LAN/WEB		6-8 h	Thomson - NETg
41513	Advanced Project Management: Project Estimating Techniques			LAN/WEB		6-8 h	Thomson - NETg

Team Building Curriculum

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Team Management Series

42001	Team Management: High Performance Teams			LAN/WEB		6-8 h	Thomson - NETg
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Project Teams Series

42221	Project Teams: Participating on a Project Team			LAN/WEB		6-8 h	Thomson - NETg
42222	Project Teams: Applying Team Building Techniques			LAN/WEB		6-8 h	Thomson - NETg
42223	Project Teams: Building a Project Team			LAN/WEB		6-8 h	Thomson - NETg

Team Leadership Series

42201	Team Leadership: Developing A High Performance Team			LAN/WEB		6-8 h	Thomson - NETg
42202	Team Leadership: Conducting Productive Team Meetings			LAN/WEB		6-8 h	Thomson - NETg
42203	Team Leadership: Promoting Your Team's Effectiveness			LAN/WEB		6-8 h	Thomson - NETg

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Team Conflict Series

42211	Team Conflict: Resolving Team Conflict			LAN/WEB		6-8 h	Thomson - NETg
42212	Team Conflict: Working in Diversified Teams			LAN/WEB		6-8 h	Thomson - NETg
42213	Team Conflict: Overcoming Conflict with Communication			LAN/WEB		6-8 h	Thomson - NETg

Virtual Teams Series

42101	Virtual Teams: The Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
42102	Virtual Teams: Communicating Effectively			LAN/WEB		6-8 h	Thomson - NETg
42103	Virtual Teams: Participating in Virtual Meetings			LAN/WEB		6-8 h	Thomson - NETg

Team Participation Series

42002	Team Participation: Teamwork Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
42003	Team Participation: Team Communication			LAN/WEB		6-8 h	Thomson - NETg
42004	Team Participation: Resolving Conflict in Teams			LAN/WEB		6-8 h	Thomson - NETg
42005	Team Participation: Decision Making in Teams			LAN/WEB		6-8 h	Thomson - NETg

Cross-Functional Teams Series

42231	Cross-Functional Teams: Goal Setting in a Cross-Functional Team			LAN/WEB		6-8 h	Thomson - NETg
42232	Cross-Functional Teams: Selecting Cross-Functional Team Members			LAN/WEB		6-8 h	Thomson - NETg
42233	Cross-Functional Teams: Cross-Functional Team Development			LAN/WEB		6-8 h	Thomson - NETg

Knowledge Management Curriculum
3
Organizational Learning Series

44601	Organizational Learning: Developing a Knowledge Management System			LAN/WEB		6-8 h	Thomson - NETg
44602	Organizational Learning: Transferring Knowledge within an Organization			LAN/WEB		6-8 h	Thomson - NETg
44603	Organizational Learning: Deploying a Knowledge Management System			LAN/WEB		6-8 h	Thomson - NETg

Sales Curriculum
12
Solution Selling Series

44501	Solution Selling: The Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
44502	Solution Selling: Prospecting and Addressing Needs			LAN/WEB		6-8 h	Thomson - NETg
44503	Solution Selling: Overcoming Obstacles			LAN/WEB		6-8 h	Thomson - NETg
44504	Solution Selling: Gaining Customer Commitment			LAN/WEB		6-8 h	Thomson - NETg
44505	Solution Selling: Developing a Winning Strategy			LAN/WEB		6-8 h	Thomson - NETg
44506	Solution Selling: Effectively Closing a Sales			LAN/WEB		6-8 h	Thomson - NETg

Professional Selling Over the Phone

44511	Professional Selling Over the Phone: Preparation and Strategies			LAN/WEB		6-8 h	Thomson - NETg
44512	Professional Selling Over the Phone: Prospecting			LAN/WEB		6-8 h	Thomson - NETg
44513	Professional Selling Over the Phone: Closing a Sale			LAN/WEB		6-8 h	Thomson - NETg

Sales Management Series

44520	Sales Management: Building a Championship Sales Team			LAN/WEB		6-8 h	Thomson - NETg
44521	Sales Management: Leading a Sales Team			LAN/WEB		6-8 h	Thomson - NETg
44522	Sales Management: Motivating Sales Teams to Win			LAN/WEB		6-8 h	Thomson - NETg

Consulting Curriculum
3
Consulting Skills Series

44551	Consulting Skills: Building Consulting Relationships			LAN/WEB		6-8 h	Thomson - NETg
44552	Consulting Skills: The Consulting Process			LAN/WEB		6-8 h	Thomson - NETg
44553	Consulting Skills: Serving as an Internal Consultant			LAN/WEB		6-8 h	Thomson - NETg

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Strategic Planning Curriculum 6
Strategic Management Series

42501	Strategic Management: Establishing Strategic Focus			LAN/WEB		6-8 h	Thomson - NETg
42502	Strategic Management: Analyzing Strategic Options			LAN/WEB		6-8 h	Thomson - NETg
42503	Strategic Management: Developing a Successful Plan			LAN/WEB		6-8 h	Thomson - NETg

Competitive Intelligence Series

42511	Competitive Intelligence: Implementing a Competitive Intelligence System			LAN/WEB		6-8 h	Thomson - NETg
42512	Competitive Intelligence: Analysis and Dissemination			LAN/WEB		6-8 h	Thomson - NETg
42513	Competitive Intelligence: Researching Online			LAN/WEB		6-8 h	Thomson - NETg

Marketing Curriculum 9
Principles of Marketing Series

42401	Principles of Marketing: Learning the Fundamentals			LAN/WEB		6-8 h	Thomson - NETg
42402	Principles of Marketing: Product Strategy			LAN/WEB		6-8 h	Thomson - NETg
42403	Principles of Marketing: Distribution Strategy			LAN/WEB		6-8 h	Thomson - NETg
42404	Principles of Marketing: Promotion Strategy			LAN/WEB		6-8 h	Thomson - NETg
42405	Principles of Marketing: Pricing Strategy			LAN/WEB		6-8 h	Thomson - NETg
42406	Principles of Marketing: Writing a Marketing Plan			LAN/WEB		6-8 h	Thomson - NETg

Brand Management Series

42411	Brand Management: Fundamentals of Brand Management			LAN/WEB		6-8 h	Thomson - NETg
42412	Brand Management: Building Brand Equity			LAN/WEB		6-8 h	Thomson - NETg
42413	Brand Management: Managing Brand Equity			LAN/WEB		6-8 h	Thomson - NETg

Business Law Curriculum 4
Essentials of Business Law Series

46601	Essentials of Business Law: The Legal Environment			LAN/WEB		6-8 h	Thomson - NETg
46602	Essentials of Business Law: Contract Law			LAN/WEB		6-8 h	Thomson - NETg
46603	Essentials of Business Law: Employment Law			LAN/WEB		6-8 h	Thomson - NETg
46604	Essentials of Business Law: Cyberlaw			LAN/WEB		6-8 h	Thomson - NETg

Operations Curriculum 6
Quality Management Series

44711	Quality Management: The Quality Management Process			LAN/WEB		6-8 h	Thomson - NETg
44712	Quality Management: Quality Management Tools			LAN/WEB		6-8 h	Thomson - NETg
44713	Quality Management: Business Process Improvement			LAN/WEB		6-8 h	Thomson - NETg

Operations Management Series

44721	Operations Management: Fundamentals of Operations Management			LAN/WEB		6-8 h	Thomson - NETg
44722	Operations Management: Operations Components			LAN/WEB		6-8 h	Thomson - NETg
44723	Operations Management: Operations Management Tools			LAN/WEB		6-8 h	Thomson - NETg

International Business Curriculum 3
International Business Essentials Series

46501	International Business Essentials: The Global Business Environment			LAN/WEB		6-8 h	Thomson - NETg
46502	International Business Essentials: Succeeding as a Global Manager			LAN/WEB		6-8 h	Thomson - NETg
46503	International Business Essentials: Conducting Business in Europe			LAN/WEB		6-8 h	Thomson - NETg

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			CD/LOD	LAN/WEB			

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Customer Services Curriculum 6
Excellence in Service Series

E44006	Excellence in Service: Providing Superior Customer Service		LAN/WEB			6-8 h	Thomson - NETg
E44007	Excellence in Service: Working With Upset Customers		LAN/WEB			6-8 h	Thomson - NETg
E44008	Excellence in Service: Communicating With Your Customers		LAN/WEB			6-8 h	Thomson - NETg
E44009	Excellence in Service: Establishing Service Standards		LAN/WEB			6-8 h	Thomson - NETg
E44010	Excellence in Service: Building a Customer Service Team		LAN/WEB			6-8 h	Thomson - NETg
E44011	Excellence in Service: Creating Customer Loyalty		LAN/WEB			6-8 h	Thomson - NETg

Communication Curriculum 9
Interpersonal Communication

E44003	Interpersonal Communication: Telephone Skills		LAN/WEB			6-8 h	Thomson - NETg
E45003	Interpersonal Communication: Listening Skills		LAN/WEB			6-8 h	Thomson - NETg
E45002	Interpersonal Communication: Effective Communication		LAN/WEB			6-8 h	Thomson - NETg

Advanced Interpersonal Communication Series

E45101	Advanced Interpersonal Communication: Building Relationships		LAN/WEB			6-8 h	Thomson - NETg
E45102	Advanced Interpersonal Communication: Communicating with Co-workers		LAN/WEB			6-8 h	Thomson - NETg
E45103	Advanced Interpersonal Communication: Communicating to Build a Positive Culture		LAN/WEB			6-8 h	Thomson - NETg

Effective Presentations

E45015	Effective Presentations: Planning a Presentation		LAN/WEB			6-8 h	Thomson - NETg
E45016	Effective Presentations: The Presentation Process		LAN/WEB			6-8 h	Thomson - NETg
E45017	Effective Presentations: Essentials of Persuasion		LAN/WEB			6-8 h	Thomson - NETg

Personal Development Curriculum 11
Leadership Development Series

E46002	Leadership Development: Delegation		LAN/WEB			6-8 h	Thomson - NETg
E46003	Leadership Development: Goal Setting		LAN/WEB			6-8 h	Thomson - NETg
E46004	Leadership Development: Leading the Way		LAN/WEB			6-8 h	Thomson - NETg
E46005	Leadership Development: Motivation		LAN/WEB			6-8 h	Thomson - NETg

Organisational Skills

E43001	Organizational Skills: Managing Information		LAN/WEB			6-8 h	Thomson - NETg
E43004	Organizational Skills: Time Management		LAN/WEB			6-8 h	Thomson - NETg

Stress Management

E43005	Stress Management: Fundamentals for Managers		LAN/WEB			6-8 h	Thomson - NETg
E43006	Stress Management: Fundamentals for Employees		LAN/WEB			6-8 h	Thomson - NETg

Time Management

E43021	Time Management: Developing a Plan		LAN/WEB			6-8 h	Thomson - NETg
E43022	Time Management: Planning Your Day		LAN/WEB			6-8 h	Thomson - NETg
E43023	Time Management: Overcoming Challenges		LAN/WEB			6-8 h	Thomson - NETg

Leadership Curriculum 5
Decision Making and Problem Solving Series

E46001	Decision Making & Problem Solving: Decision Making Fundamentals		LAN/WEB			6-8 h	Thomson - NETg
E46006	Decision Making & Problem Solving: Problem Solving Fundamentals		LAN/WEB			6-8 h	Thomson - NETg

Managerial Leadership Series

E46111	Managerial Leadership: Creating a Vision		LAN/WEB			6-8 h	Thomson - NETg
E46112	Managerial Leadership: Leading Through Change		LAN/WEB			6-8 h	Thomson - NETg
E46113	Managerial Leadership: Motivating Employees		LAN/WEB			6-8 h	Thomson - NETg

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Team Development Curriculum 3
Team Participation

E42003	Team Participation: Team Communication		LAN/WEB			6-8 h	Thomson - NETg
E42005	Team Participation: Decision Making in Teams		LAN/WEB			6-8 h	Thomson - NETg
E42004	Team Participation: Resolving Conflict in Teams		LAN/WEB			6-8 h	Thomson - NETg

Team Building Curriculum 6

E42201	Team Leadership: Developing A High Performance Team		LAN/WEB			6-8 h	Thomson - NETg
E42202	Team Leadership: Conducting Productive Team Meetings		LAN/WEB			6-8 h	Thomson - NETg
E42203	Team Leadership: Promoting Your Team's Effectiveness		LAN/WEB			6-8 h	Thomson - NETg

Team Conflict

E42211	Team Conflict: Resolving Team Conflict		LAN/WEB			6-8 h	Thomson - NETg
E42212	Team Conflict: Working in Diversified Teams		LAN/WEB			6-8 h	Thomson - NETg
E42213	Team Conflict: Overcoming Conflict with Communication		LAN/WEB			6-8 h	Thomson - NETg

Human Resources Curriculum 2

E47010	Interviewing Skills: Preparing for an Interview		LAN/WEB			6-8 h	Thomson - NETg
E47011	Interviewing Skills: Conducting an Interview		LAN/WEB			6-8 h	Thomson - NETg

Management Series 21
Managing Performance Series

E41051	Managing Performance: Establishing a Performance Plan		LAN/WEB			6-8 h	Thomson - NETg
E41052	Managing Performance: The Performance Appraisal Process		LAN/WEB			6-8 h	Thomson - NETg
E41053	Managing Performance: Overcoming Performance Appraisal Challenges		LAN/WEB			6-8 h	Thomson - NETg

Facilitation Performance Series

E41031	Facilitation- The Effective Facilitator		LAN/WEB			6-8 h	Thomson - NETg
E41032	Facilitation- The Facilitation Process		LAN/WEB			6-8 h	Thomson - NETg
E41033	Facilitation- Facilitating Challenging Situations		LAN/WEB			6-8 h	Thomson - NETg

Correcting Performance Problems Series

E41061	Correcting Performance Problems: Identifying Performance Problems		LAN/WEB			6-8 h	Thomson - NETg
E41062	Correcting Performance Problems: Addressing Performance Problems		LAN/WEB			6-8 h	Thomson - NETg
E41063	Correcting Performance Problems: Disciplining Employees		LAN/WEB			6-8 h	Thomson - NETg

Essentials of Management

E41006	Essentials of Management: Expert Negotiating		LAN/WEB			6-8 h	Thomson - NETg
E41020	Essentials of Management: Succeeding as a New Manager		LAN/WEB			6-8 h	Thomson - NETg
E41021	Essentials of Management: Creating a Positive Workplace		LAN/WEB			6-8 h	Thomson - NETg
E41022	Essentials of Management: Maintaining a Productive Workforce		LAN/WEB			6-8 h	Thomson - NETg

Change Management

E41003	Change Management: Managing Change		LAN/WEB			6-8 h	Thomson - NETg
E41012	Change Management: Adapting to Change		LAN/WEB			6-8 h	Thomson - NETg

Conducting Meetings Series

E41009	Conducting Meetings: The Meeting Process		LAN/WEB			6-8 h	Thomson - NETg
E41010	Conducting Meetings: Managing a Meeting		LAN/WEB			6-8 h	Thomson - NETg
E41011	Conducting Meetings: Effective Meeting Communication		LAN/WEB			6-8 h	Thomson - NETg

Employee Performance Series

E41004	Employee Performance: Managing Difficult People		LAN/WEB			6-8 h	Thomson - NETg
E41007	Employee Performance: Providing Feedback		LAN/WEB			6-8 h	Thomson - NETg
E41008	Employee Performance: Resolving Conflict		LAN/WEB			6-8 h	Thomson - NETg

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Project Management Series 1

E41501	Project Management: The Fundamentals		LAN/WEB			6-8 h	Thomson - NETg
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Note: All CD-ROM courses include Quick Time 4.0 and are SVM compliant
Note: Please allow 45 days from CD-ROM availability for browser playable version
Note: Please allow 5 working days after browser playable for XtreamLearning installment
Note: Browser playable audio enhanced version is currently in beta and is targeted for an April release
Note: Browser playable video enhanced version is scheduled for beta in May, further release projections to follow